

Stagecoach East Update

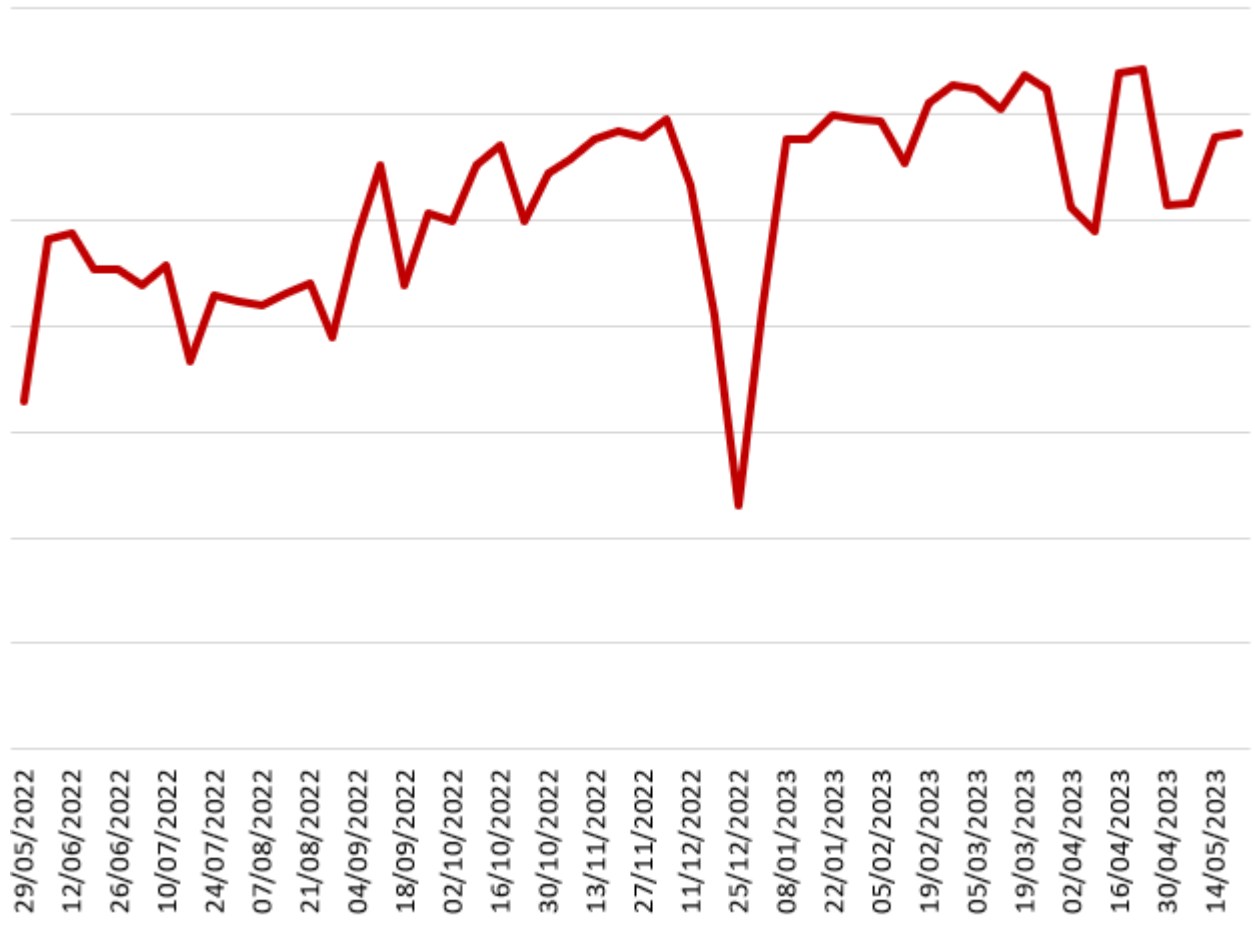
Charlton Thornhill
Head Of Commercial
Stagecoach East

Current Position

- Passengers are still recovering post Covid 19, currently we have 93% of pre covid passenger levels
- From April we made changes to the Busway services redistributing resource from the C services into the A's and B's to help improve reliability
- Further Busway changes planned for September which will increase the number of journeys down the track at peak times.
 - We are currently delivering 98.5% of journeys. This figure is currently impacted by road works.
- Currently we are in a healthy driver position bucking the trend nationally, which is still seeing major shortages across the industry
- Introduction of a brand new route 8A from June, which has seen on average 800 passenger per week carried in the just the first few weeks since its introduction.
- Our services are still facing major disruption due to the vast amount of roadworks within the City, we are working with local authority partners to try to resolve this however this remains a major concern.
- £2 fare cap extended through until the 31st October. On average the scheme has increased passenger levels by around 6% however this is not enough to continue the fare cap without funding.

Bus Way passenger levels

Passengers - Last 52 Weeks





Cambridge's 30 New Electric Buses Arriving Spring 2023



Introducing Flexi Tickets

With travel patterns changing and hybrid working becoming more popular, we introduced new Flexi tickets to cater to commuters.



“When I’m working from home, my bus ticket has a day off.”



10 days travel any time in 12 months.

Flexi Tickets are bundles of DayRiders that can be purchased on the app and used at any time over a 12 month period.

Plus, with Flexi you can travel from just £3 a day!

Stagecoach Bus App

Check out our mobile app! It has everything you need to travel with ease. Download and you can:

- Plan your journey
- Save your favourite routes & stops
- Track your bus, live!
- Check for quieter travel times
- Purchase tickets
- And so much more ...

