

Accessibility statement for Environmental Health and Licensing Public Register

This accessibility statement applies to [3C Shared Services](#)

This website is run by [South Cambridgeshire District Council](#)

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- there are empty headings
- a form control has more than one label associated with it
- very low contrast between text and background colours
- page first level headings are missing

We are working with the supplier, Idox, to provide a full list of non-accessible content.

Feedback and contact information

If you need information on this website in a different format, please email:

- South Cambridgeshire District Council at licensing@scambs.gov.uk

We'll consider your request and get back to you in 7 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- South Cambridgeshire District Council at licensing@scambs.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Find out how to contact us:

- [South Cambridgeshire District Council contact us](#)

Technical information about this website's accessibility

South Cambridgeshire District Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to non-compliances listed below.

Non-accessible content

We are working with the supplier to provide a list of non-accessible content and will update this statement shortly.

Non-compliance with the accessibility regulations

We are working with the supplier to provide a list of non-compliance and will update this statement shortly.

Preparation of this accessibility statement

This statement was prepared on 16 February 2023. It was last reviewed on 16 February 2023.

This website is being tested in February 2023. The test is being carried out by Idox.