

Name

Address

260

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|  | **Direct Debit - Sundry Debt Account Your Questions Answered** |
| **Q** | **Can I cancel a Direct Debit Instruction?** |
| **A** | Yes. Instructions can be cancelled by writing to your Bank or Building Society. Please send a copy of your letter to South Cambridgeshire District Council. |
| **Q** | **What sort of account do I need to use Direct Debits?** |
| **A** | Most current accounts at Banks and Building Societies can be used to make Direct Debit payments. Some special deposit accounts now allow them too. Just ask your branch. |
| **Q** | **Can any organisation collect money by Direct Debit?** |
| **A** | No. Banks and Building Society only permit organisations with known integrity and sound financial and administrative capabilities to collect money by Direct Debit. |
| **Q** | **Will I still receive bills?** |
| **A** | Yes, but they will only be for information and to check against your Bank or Building Society statement. |