

Request 10994 - Municipal Waste and Software Applications

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership, please name the partner councils?
2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.
3. Which of the IT systems below do you use for the management of day-to-day municipal bin collections:
 - a. Yotta
 - b. Bartec Collective
 - c. Whitespace/Powersuite
 - d. Selected Interventions / Echo
 - e. Core (Suez)
 - f. WebaspX
 - g. Other: [please name]

Response:

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

What main software do you use for operational management of:

- 5 Grounds/parks maintenance
6. Street cleansing
7. Pest control
8. Cemeteries
9. Playgrounds and play equipment
10. Geographic Information System (GIS)
- 11 Customer Relationship Management (CRM)

Response

Thank you for your request for information above, which we have dealt with under the terms of the Freedom of Information Act 2000.

I hope the following will answer your query:

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership, please name the partner councils?

ANS: Partnership Cambridge City Council and Hunts DC

2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

ANS: No, its and inhouse

3. Which of the IT systems below do you use for the management of day-to-day municipal bin collections: a. Yotta b. Bartec Collective c. Whitespace/Powersuite d. Selected Interventions / Echo e. Core (Suez) f. Webaspx g. Other: [please name] Response:

ANS: Yotta

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

ANS: End of March 2023

What main software do you use for operational management of:

5. Grounds/parks maintenance

ANS: N/A

6. Street cleansing

ANS: Yotta park of the same contract for Domestic waste

7. Pest control

ANS: N/A

8. Cemeteries

ANS: N/A

9. Playgrounds and play equipment

ANS: N/A

10. Geographic Information System (GIS)

ANS: N/A

11 Customer Relationship Management (CRM)

ANS: N/A

We aim to provide a high-quality service to you and hope that you are satisfied with this response. If you have any further questions, please do not hesitate to contact us.