

Request 9545 – Refuse Collection

Under the Freedom of information Act 2000 I hereby request all data relating to South Cambridge Council Refuse collection costs, performance standards and complaints data for the past 5 years.

You have 20 Days to comply Under legislation under section 1(1).

Response

Performance data

2016_17 IS SCDC only. 2017_18 data onwards is Cambridge City and South Cambs combined as at this time a shared service waste formed.

| Year | % of waste recycled | % of bins collected as scheduled |
|---------|---------------------|----------------------------------|
| 2016_17 | 55.1 | N/A |
| 2017_18 | 49.7% | 99.3% |
| 2018_19 | 51.0% | 99.7% |
| 2019_20 | 50.9% | 99.8% |
| 2020_21 | 50.9% | 99.8% |

Complaints

There have been 500 official refuse complaints received from 31/03/2017 – just under five years

Operational costs of Greater Cambridge waste collection service (Cambridge and South Cambs combined)

| | |
|---------|------------|
| 2016_17 | £4,504,828 |
| 2017_18 | £5,255,769 |
| 2018_19 | £4,875,116 |
| 2019_20 | £4,690,214 |
| 2020_21 | £5,384,853 |