

Request 9704 - Technical problems affecting Planning Committee meeting on 8 September 2021

I am also writing to request that the Council indicates what hardware and software is used to broadcast its meetings

Response

Your further correspondence:

RE: 9704

“This is a request for an internal review of the response attached below.

The bespoke system is operated by an officer of South Cambridgeshire District Council.

It is not feasible that this officer operates the system without any technical reference materials, user manuals, software guides, etc.

Furthermore, it is not feasible that this officer operates the system without having had any training that undoubtedly involved the provision of written technical reference materials, user manuals, software guides, troubleshooting instructions, etc.

The Fewes Lane Consortium would request this internal review be completed as quickly as possible.”

As previously stated, the queries you have raised above are different to those raised previously and appear to refer to user and operator manuals which were not asked for in the request above, we are unable to undertake an internal review on requests that have not been completed.

We understand an officer has already contacted you on 5th October 2021 advising you that in order to assess whether an Internal Review is required, we will need a formal understanding of what you believe to be incorrect or missing from the response made to you for your request (9704)

Please confirm by return to foi@scambs.gov.uk - quoting (9704) - what you believe is incorrect with the response to (9704) and we will be pleased to see if we can

assist you. If we do not hear from you within 14 days from the date of this response, we will assume you do not wish to request an Internal Review on case (9704)