

Request 9752 – Debt Collection

Please can I request the following information as per the FOIA for Debt Collection in respect of Council Tax, Business Rates and unpaid Parking Fines.

1. Please specify whether you have an existing contract(s) for Enforcement Agent services for Council Tax, Business Rates, and PCN collection and the type(s) of contract.
2. Please provide the dates for all your existing contracts for Enforcement Agent services for Council Tax, Business Rates and PCN commenced (commencement, review and expiration).
3. Please advise the name of the Enforcement Agencies appointed by the above contracts for Council Tax, Business Rates and PCNs.
4. Please advise the no. instructions issued in 2018/2019/2020/2021 for each EA.
5. Do you engage EA services under a Service Level Agreement, if so what date did the contract start, the review date, and expiration date?
6. Do you intend to tender within the next 12 months, if so please advise the framework/platform that will be used.
7. Please confirm the name and contact details of the Officer(s) responsible for the appointment/monitoring and performance of your Enforcement Agent services.

Response

1. Please specify whether you have an existing contract(s) for Enforcement Agent services for Council Tax, Business Rates, and PCN collection and the type(s) of contract. Yes for Council Tax and Business Rates.

2. Please provide the dates for all your existing contracts for Enforcement Agent services for Council Tax, Business Rates and PCN commenced (commencement, review and expiration). Both expire in May 2022.

3. Please advise the name of the Enforcement Agencies appointed by the above contracts for Council Tax, Business Rates and PCNs. Newlyn PLC and Jacobs Enforcement.

NEWLYNS

2018/19

2019/20

2020/21

2021/22

CTAX

838

795

454

401

NDR

50

48

42

53

JACOBS

CTAX

587

574

334

388

NDR

29

13

20

21

4. Please advise the no. instructions issued in 2018/2019/2020/2021 for each EA.

5. Do you engage EA services under a Service Level Agreement, if so what date did the contract start, the review date, and expiration date? No

6. Do you intend to tender within the next 12 months, if so please advise the framework/platform that will be used. Yes, unknown at the moment.

7. Please confirm the name and contact details of the Officer(s) responsible for the appointment/monitoring and performance of your Enforcement Agent services. Matthew Wynn, email address recoveries@scamb.gov.uk.