

Request 7560 – Community equipment

(SCDC) Community Equipment

We would like to make a few enquiries about how Community equipment is commissioned in addition to Technology Enabled Care (Telehealth and Telecare). This will help us to drive forward the TEC Industry and ensure service users receive the best possible service.

1. Does your organisation commission a community equipment service?
 - a. Yes
 - b. No
2. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
3. Who do you commission the service from, who is the current contract holder? Please provide details.
4. When is the contract due to be re-tendered?
5. What geographic area does your commissioned community equipment service cover?
6. Do you specify any quality standards as part of the contract and procurement process?
7. Who is your Chief Digital officer? Please provide contact details.

Telecare

1. Does your organisation commission or deliver a telecare service?
 - a. Yes
 - b. No
2. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
3. Who do you commission the service from, who is the current contract holder? Please provide details.
4. Do you specify any quality standards as part of the contract and procurement process?
5. When is the contract due to be re-tendered?
6. Are you aware of the switch from analogue to digital and are you preparing for this?

7. Is your commissioned service using assistive technology and the Internet of Things to support service users to remain independent?
8. Have you evaluated any of your programmes of work?
 - a. If yes, please share the link to your evaluation.

Telehealth/Telemedicine

1. Does your organisation commission or deliver a telehealth/telemedicine programme. This includes remote health monitoring, apps and video solutions.
2. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
3. Who do you commission the service from, who is the current contract holder? Please provide contact details.
4. Do you specify any quality standards as part of the contract and procurement process?
5. When is the contract due to be re-tendered?
6. Please provide a list of the key Telehealth/Telemedicine products that you are using?
7. Have you evaluated any of your programmes of work?
 - a. If yes, please share the link to your evaluation.

Response

We ascertain the Council does not hold the information you seek.

You may wish to direct your request to [Cambridgeshire County Council](#)