

Request 9464 – Use of cash for council services

1. Has the council stopped accepting cash payments in any of the following areas of council business?
 - a. Housing
 - b. Welfare
 - c. Tax payments
 - d. Childcare
 - e. Adult education & skills training
 - f. Educational support (such as learning support or council-provided tuition)
 - g. Leisure/sport
 - h. Parking
 - i. Health, social care, dentistry or mental health services (please specify)
 - j. Payments to schools (including school meals)
 - k. The council is completely 'cashless' (cash is not used for any payments across council business)
2. If you answered yes to any question from 1(a) through 1(j), does the council have records of the number of payments made by cash prior to the cessation of accepting cash? If so, please provide these. If possible, please provide these figures for the three years prior to cessation, in yearly intervals.
3. If you answered yes to question 1(g), does the council have records of the number of people who have been refused access to leisure or sport facilities due to being unable to make non-cash payments? If so, please provide these figures for each year since the council stopped accepting cash.
4. If you answered yes to question 1(j) (that the council no longer accepts cash for school meals), does the council have records of the number of students buying school meals in 12 months before and after the switch to cashless was made? If so, please provide these, broken down by month.
5. If you answered 'no' to question 1(g), does your council have any plans to move toward exclusively taking non-cash payments for council services?
6. Please provide a breakdown of the payment methods used for the services listed in question 1.

Response

1. Has the council stopped accepting cash payments in any of the following areas of council business?
 - a. Housing Yes payments now made by Barcode, Pay Point, Debit/Credit card, Direct Debit
 - b. Welfare None in SCDC this is ran by Cambridge City/County Council
 - c. Tax payments None in SCDC this is ran by Cambridge City/County Council
 - d. Childcare None in SCDC this is ran by Cambridge County Council
 - e. Adult education & skills training None in SCDC this is ran by Cambridge County Council

- f. Educational support (such as learning support or council-provided tuition) None in SCDC this is ran by Cambridge County Council
- g. Leisure/sport None in SCDC this is ran by Cambridge City/County Council
- h. Parking None in SCDC this is ran by Cambridge City Council
- i. Health, social care, dentistry or mental health services (please specify) None in SCDC this is ran by Cambridge City/County Council
- j. Payments to schools (including school meals) None in SCDC this is ran by Cambridge County Council
- k. The council is completely 'cashless' (cash is not used for any payments across council business) Yes this has been the case for around 7 years
2. If you answered yes to any question from 1(a) through 1(j), does the council have records of the number of payments made by cash prior to the cessation of accepting cash? If so, please provide these. If possible, please provide these figures for the three years prior to cessation, in yearly intervals. n/a
3. If you answered yes to question 1(g), does the council have records of the number of people who have been refused access to leisure or sport facilities due to being unable to make non-cash payments? If so, please provide these figures for each year since the council stopped accepting cash. n/a
4. If you answered yes to question 1(j) (that the council no longer accepts cash for school meals), does the council have records of the number of students buying school meals in 12 months before and after the switch to cashless was made? If so, please provide these, broken down by month. n/a
5. If you answered 'no' to question 1(g), does your council have any plans to move toward exclusively taking non-cash payments for council services? n/a
6. Please provide a breakdown of the payment methods used for the services listed in question 1. Payment by Barcode, Pay Point, Debit and Credit Card and Direct Debit