

## Freedom of Information Request

**Q1.** Please specify the number of cases issued to the in-house enforcement team (where certificated enforcement agents are directly employed by the council) and the number of cases issued to external enforcement teams for the past 2 years and year to date:

<b>Debt Type</b>	<b>In-House Caseload 2018/2019</b>	<b>External EA Caseload 2018/2019</b>	<b>In-House Caseload 2019/2020</b>	<b>External EA Caseload 2019/2020</b>	<b>In-House Caseload 2020/2021</b>	<b>External EA Caseload 2020/2021</b>
Council Tax	0	1425	0	1369	0	788
Business Rates (NNDR)	0	79	0	61	0	62
Parking Fines/ Charge Penalty Notices	0	0	0	0	0	0
Commercial Rent Arrears (CRAR)	0	0	0	0	0	0
Sundry Debts	0	0	0	76	0	0

**Q2.** If applicable, please specify what system the local authority uses to administer in-house enforcement?

N/A

<b>System Name</b>	<b>Yes/No?</b>
Enforcer by Whyte & Co	-
Lateral/ Click Debt	-
Onestep/ CivicaCollect	-
Other eg. Excel Spreadsheet/ Access (Please specify)	-

**Q3.** Does the council consolidate data from across its different services to manage debt centrally i.e Operate a Single View of Debt function? If so, which system is used for administering this?

No

<b>System Name</b>	<b>Departments Involved</b>
-	-

**Q4.** Please specify any external enforcement agents contract end dates for the below debt types:

<b>Debt Type</b>	<b>Contract End Date</b>
Council Tax	15 May 2022
Business Rates (NNDR)	-
Parking Fines/ Charge Penalty Notices	N/A
Commercial Rent Arrears (CRAR)	-
Sundry Debts	15 May 2022

**Q5.** The name and job title of the senior officer/ manager (outside of procurement) responsible for internal and external enforcement agents?

<b>Debt Type</b>	<b>Senior Officers Name</b>	<b>Job Title</b>	<b>Contact Phone Number</b>	<b>Contact Email Address</b>
Council Tax	Matthew Wynn	Rent and Recovery Manager	-	matthewwynn@scambs.gov.uk
Business Rates (NNDR)	-	-	-	-
Parking Fines/ Charge Penalty Notices	-	-	-	-
Commercial Rent Arrears (CRAR)	-	-	-	-
Sundry Debts	-	-	-	-