

Community and public transport in South Cambridgeshire



South Cambridgeshire District Council

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This guide is designed to give information on community and public transport schemes and their providers operating in South Cambridgeshire. We want to increase awareness of what is available and help people to locate and contact providers.

We are keen to offer choice to the public and encourage the use of all types of public and community transport.

Train travel

Traveline

The <u>Traveline East Anglia website</u> provides comprehensive information for all local public transport services and offers door-to-door journey planning across the whole of England, Scotland and Wales.

You can also use Traveline for information about other regions.

Train operators

For timetables and other information contact National Rail.

S 03457 484 950

Operator	Details	
Cross Country 0844 811 0124 Textphone: 0844 811 0126	To Stanstead Airport and Birmingham New Street, visit the <u>Cross Country website</u> .	
Govia Thameslink Railway Solutione 0345 026 4700 Assisted travel information Solution 0800 058 2844 Textphone: 0800 138 1018	To London King's Cross via Foxton, Shepreth and Meldreth. To King's Lynn via Waterbeach, visit the <u>Govia Thameslink</u> <u>Railway website</u> . Or download Thameslink's 'OnTrack' app	
Greater Anglia Solution 8) Assisted travel information Solution 1000028 2878	To London Liverpool Street via Shelford, Whittlesford Parkway and Great Chesterford. To Ipswich via Newmarket. To Norwich, visit the <u>Greater Anglia website</u> . Or download Greater Anglia's app.	



Railcards

A variety of railcards are available including the 16–25 Railcard, 26–30 Railcard, Family and Friends Railcard, Two Together Railcard, Senior Railcard, Disabled Person's Railcard, and Network Railcard. These give at least one third off most rail fares. Railcards can be purchased at stations, over the phone or via the <u>website</u>.

。 0345 300 0250

Student Connect Cards

If you are 16-18 and travel on the Great Northern Rail Line out of Cambridgeshire to your school or college, you could get a discount card with up to 34 per cent off. If your school or college is in Cambridgeshire you can apply for the Cambridgeshire Student Connect Card, which gives you a bigger discount of 50 per cent. Visit the <u>website</u> for more information.

How to make arrangements for assistance with rail travel

If you would like assistance when making a journey, such as help getting on or off a train, or ramps for a wheelchair, please contact the train company that manages the station you are starting your journey from. More information can be found by typing 'disabled passengers' into the search box on the <u>website</u>.

Meldreth, Shepreth and Foxton Community Rail Partnership

This group represents the interests of rail users and the local community using the Govia Thameslink Railway, specifically issues relating to Shepreth, Meldreth and Foxton train stations. The aim of the group is to work on the retention, improvement and greater usage of the Cambridge to King's Cross line between Royston and Cambridge.

Bus travel

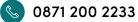
Bus operators

Timetables and other information is available from **Cambridgeshire County Council**.



() 0345 045 0675

Alternatively please find further information available from Traveline.



The following bus operators are active in the district.

Operator	Telephone/Website
A2B Bus and Coach	The A2B Bus and Coach website
Big Green Bus Company	01440 712 712 Big Green Bus Company website
CG Myall & Son	01763 243 225 <u>CG Myall & Son website</u>
Cozy Travel Ltd	0345 265 8888 <u>Cozy Travel Ltd website</u>
Grant palmer	01525 719 719 Grant Palmer website
НАСТ	01480 411 114 <u>HACT website</u>
Stagecoach in Cambridge	01223 433 250 Stagecoach website
Stagecoach in the Fens	01480 309 084 <mark>Stagecoach website</mark>
Whippet Coaches	01954 230 011 Whippet Coaches website

The Busway

The Busway gives a fast, frequent and reliable service between Huntingdon, St Ives and Cambridge via Swavesey, Longstanton, Oakington, Histon and Impington, which runs every 7 minutes. Visit the website for full details of timetables, fares and frequently asked questions.

Services on Routes A, B, N & R are operated by Stagecoach (01480 309 084) and Route C & U Services by Whippet (01954 230 011).



Concessionary bus passes

England's national concessionary bus pass entitles the holder to travel free of charge on off-peak local bus services anywhere in England. Find out from <u>Cambridgeshire County</u> <u>Council</u> whether you are eligible for a bus pass and how to apply, and for off-peak times.

0345 045 1367

Cambridge Park & Ride

<u>Park & Ride</u> provides direct travel into Cambridge, with some routes connecting directly to Addenbrooke's Hospital. The five Park & Ride sites are located at Babraham Road, Madingley Road, Milton, Newmarket Road and Trumpington. Bus passes may be used after 9.30am, Monday to Friday, and all weekend.

Parking is free for 18 hours. Longer stay parking is also available – charges do apply. This can be paid on site, or there is a pre-pay option available online. For details of opening times, timetables, bus fares and other information about each site visit the County Council's website.

Blue Badge parking permits

Blue Badge permits provide parking concessions if you have severe mobility problems and have difficulty using public transport. Blue Badge holders can either be the driver or the passenger of the vehicle they are travelling in.

You can apply for or renew a <u>Blue Badge via the Government's website</u> or through the Enquiry Support Service over the phone.

0343 100 1000

More information about who is eligible for a Blue Badge can be found on <u>Cambridgeshire</u> <u>County Council's website</u>.

Community car schemes

The Care Network helps set up, support and sustain community car schemes to enable people to stay healthy, independent and connect with their community.

How does it work?

If you think your community needs a community car scheme, please get in touch. The Care Network team can help with:

- Working out an action plan to get started
- Finding volunteers
- Connecting to funding
- Developing and printing leaflets and posters
- Making sure the group or scheme is safe and legal

The Care Network supports Community Car Schemes and Community Car and Good Neighbours Schemes

Get in touch

Contact your local Community Development Officer.



southcambsscd@care-network.org.uk

🍉 01954 211 919

Charity no. 1120693

Community car schemes provide a highly valued service to those who would otherwise be unable to get to medical appointments, to the shops or other services or keep in touch with relatives and friends. Journeys are provided by voluntary drivers and are booked through a co-ordinator. Most community car schemes use drivers based in your village to whom you pay a per-mile rate. This keeps the cost down.

If you cannot find a scheme covering your parish or the area where you live it is worth contacting a neighbouring scheme which may be able to help you (see the map on page 10). You would have to pay the cost of the 'dead mileage' to cover the additional distance a vehicle would have to come to reach you.



Supporting Volunteers Encouraging Independence Developing Good Neighbour Projects



Working with local communities

Name of car scheme	Village served	Eligible journeys
Balsham Good Neighbour Scheme	Balsham, West Wratting, West Wickham, Weston Colville	Medical and essential social journeys
Bar Hill & Lolworth CCS	Bar Hill, Lolworth	Medical and social journeys
Barrington Car Scheme	Barrington	Medical and social journeys
Barton Community Car Scheme	Barton	Medical journeys
Bassingbourn Car Scheme (part of the Heron Group) Solo 1763 256 871	Bassingbourn, Kneesworth	Medical and social journeys
Beaches Community Car Scheme	Waterbeach, Landbeach, Horningsea, Milton, Chittering	Medical and social journeys
Bourn Community Car Scheme	Bourn	Medical journeys
Caldecote, Dry Drayton & Hardwick Community Car Scheme © 01954 210 638	Caldecote, Dry Drayton, Hardwick, Childerley	Medical and social journeys
Cambourne Car Scheme	Cambourne, Papworth, Elsworth, Knapwell, Caxton	Medical and social journeys
Comberton Village Help Scheme	Comberton	Medical and social journeys
Cottenham Care Car Scheme	Cottenham, Oakington	Medical and social journeys

Name of car scheme	Village served	Eligible journeys
Eversden Car Scheme	Great and Little Eversden	Medical and essential social journeys
Foxton Social Car Scheme	Foxton	Medical and essential social journeys
Fulbourn Community Car Scheme (S) 01223 756 446	Fulbourn	Medical and essential social journeys
Gamlingay & the Hatleys Care Car Scheme S 07519 493 701	Gamlingay, Hatley St George, East Hatley, Little and Great Gransden, Croydon, Tadlow, Longstowe	Medical and essential social journeys
Grantchester Car and Neighbourhood (CAN) Scheme © 07752 678 252	Grantchester	Medical and essential social journeys
Guilden Morden Car Scheme (part of the Heron Group) Solo 01263 852125	Guilden Morden	Medical and social journeys
Harston Social Car Scheme	Harston	Medical and essential social journeys
Haslingfield & Harlton Community Car Scheme © 07800 883 634	Haslingfield, Harlton	Medical and social journeys
Histon, Impington & Girton Community Car Scheme © 07982 108 927	Histon, Impington, Girton	Medical and social journeys
Ickleton Medical Car Scheme	Ickleton	Medical journeys
Litlington Social Car Scheme (part of the Heron Group) Solo 01763 852 272	Litlington, Abington Pigotts	Medical and social journeys

Name of car scheme	Village served	Eligible journeys
Orwell Social Car Scheme (part of the Heron Group) © 01223 207 307	Orwell, Wimpole	Medical and social journeys
OWLS Community Car Scheme 07505 254 363	Over, Willingham, Longstanton, Swavesey	Medical and social journeys
Rampton Car Care Scheme	Rampton	Medical and social journeys
Shelford Support Group 07804 041 173	Great and Little Shelford, Stapleford	Medical and social journeys
Steeple Morden Car Scheme (part of the Heron Group) 01763 852 602	Steeple Morden	Medical and social journeys
St Ives Community Car Scheme	Fen Drayton	Medical and social journeys
St Neots Community Car Scheme 01480 476 047	Caxton, Eltisley, Graveley	Medical and social journeys
Toft Car Scheme 01223 262 814	Toft	Medical and social journeys
Royston & District Community Transport () 01763 245 228	See map on page 10	Medical and social journeys MPV available for single wheelchair users who cannot transfer to a car
The Voluntary Network – Haverhill Area S 01440 712 028	See map on page 10	See map on page 10

Community Car and Transport Schemes across South Cambridgeshire





Royston & District Community Transport (RDCT) 01763 245228

The Voluntary Network - Haverhill Area 01440 712028

Taxicard Scheme

Balsham Good Neighbour Scheme 07508 430057

Bar Hill & Lolsworth 01954 211919

Barrington Car Scheme 07756 506090

Barton Community Car Scheme 01954 211919

Bassingbourn Car Scheme 01763 256871

Beaches Communiy Car Scheme 07807875878

Bourn Community Car Scheme 07948 112531

Caldecote, Dry Drayton & Hardwick Community Car Scheme 01954 210638

Cambourne Car Scheme 07526 998465

Comberton Village Help Scheme 01223 262246

Cottenham Care Car Scheme 01954 251929

Eversden Car Scheme 07866 609810



Foxton Social Car Scheme 01223 572147

Fulbourn Community Car Scheme 01223 756466

Gamlingay & Hatleys Care Car Scheme 07519 493701



Grantchester CAN Car Scheme 07752 678252



Guilden Morden Car Scheme 01763 852125



Harston Social Car Scheme 01223 871657

Haslingfield & Harlton Community Car Scheme 07800 883634

Histon, Implington & Girton Community Car Scheme 07982 108927



Minibuses and wheelchair accessible transport hire



Histon and Impington community minibus

This group operates a community minibus locally which is available for group and private hire journeys. The minibus is fully wheelchair accessible.

🜭 01223 232 514

Milton Scout Group minibus

<u>This group</u> owns a 15 seat (including driver) minibus for use by community groups, clubs and non-profit organisations for social purposes.

🖾 minibus@50thcambridgescouts.org

。 01223 860160

Royston and District Community Transport

This group has wheelchair accessible minibuses up to 16 seats. Community groups and clubs, plus not-for-profit organisations, can hire these vehicles with a driver supplied. Please see the separate entries listed above for contact details.

Voluntary Network – Haverhill Area

Haverhill Dial a Ride service provides affordable and accessible door to door transport for those who find it difficult to use public transport, with a £15 annual membership fee. Wheels within Wheels Service is a smaller wheelchair accessible vehicle available for hire. Passengers can provide their own driver or often the Network can offer a volunteer river. Charged per mile.



01440 712 028

Cam Share

<u>Cam Share</u> is part of the Lifeshare Network which enables organised car sharing by connecting people travelling in the same direction so they can arrange to travel together and share the costs, whilst reducing congestion and pollution at the same time.

Taxicard scheme

The Taxicard scheme aims to provide assistance towards the cost of taxi journeys for people who have difficulties getting or using public transport and do not own their own vehicle. The scheme is restricted to those aged 65 or over who live in the parishes listed below, and is mainly for essential purposes such as medical appointments or shopping

- Babraham
- Cambourne (Great, Lower & Upper)
- Fen Ditton
- Fulbourn
- Girton
- Grantchester
- Histon
- Horningsea
- Impington
- Oakington
- Papworth Everard
- Sawston
- Teversham

How does the scheme work?

Certain taxi operators in your area accept Taxicard vouchers as means of payment. Each voucher has a value of £2.50 but only costs you 75p. If for example your taxi fare is £10, can use four vouchers, or one voucher and pay the remaining £7.50 in cash.



01223 715 606

community.transport@cambridgeshire.gov.uk



Shopmobility

<u>Shopmobility schemes</u> can lend manual wheelchairs and powered scooters to members of the public with limited mobility to shop or visit leisure and other facilities within the town or shopping centre.

Demand Responsive Transport

Demand Responsive Transport is a transport solution for people living in rural areas not served by conventional buses. The fully accessible bus provides scheduled services at peak times and pre-bookable door to door journeys during the middle of the day. Concessionary bus passes can be used.

Service 28 operates between the villages of Abbotsley, Arrington, Caxton, Croxton, Croydon, East Hatley, Eltisley, Gamlingay, Great Eversden, Great Gransden, Hatley St George, Little Eversden, Little Gransden, Longstowe, Orwell, Waresley and Wimpole, or to St Neots or Cambourne, which will also allow connections to other destinations.

The on demand service must be booked by 1pm the day before travel with operators Huntingdonshire Association for Community Transport (HAT).

。 01480 411 114

The booking line is open 9am to 1pm, Monday to Friday.

NHS non-emergency patient transport

In general, patients are responsible for getting themselves to and from non-urgent NHS appointments. NHS Cambridgeshire funds patient transport for the following circumstances:

- Where the patient's medical condition is such that they require the skills and support of Patient Transport Services (PTS) staff and where it would be detrimental to the patient's condition or recovery if they were to travel by other means
- Where the patient's medical condition affects their mobility so that they would not be able to access healthcare by other means
- Where the patient's cognitive state or lack of motivation could result in non-attendance if their travel were unsupported.

PTS may also be provided to a patient's escort or carer (one escort only) where their particular skills and/or support are needed.

Children under the age of 16 years must be accompanied by a responsible parent or guardian.

Patient transport is arranged through you GP surgery and is subject to eligibility. If an escort is required you must let your GP know at the time of booking transport.

If you are not eligible for patient transport you will need to make your own travel arrangements. Alternative types of transport are listed in this booklet.

Help with travel costs

If you are on income-based benefits, low income or are a war pensioner you may be able to get help with your travel costs.

For more information contact Patient Advice and Liaison Service (PALS).

📞 Addenbrooke's PALS: 01223 216 756

Papworth Hospital PALS: 01480 364 896

Useful contacts

Cambridgeshire County Council

& 0345 045 0675

Visit Cambridgeshire County Council's website

Care Network Cambridgeshire



S 01954 211 919

Visit the Care Network Cambridgeshire website

National Rail Enquires

0845 748 4950

Visit National Rail's website

Patient Advice & Liaison Service (PALS)

0800 279 253 | 01223 216 756

Visit the PALS website

South Cambridgeshire District Council

03450 450 500

Visit the District Council's website

Traveline

0871 200 2233

Visit the Traveline website

To the best of our knowledge all the information in this booklet was accurate at the time of going to print. Contents are subject to change and we will make amendments to future updates. If you find any errors, omissions or know of any new services, please let us know.

03450 450 500

🖂 duty.communities@scambs.gov.uk