

# Community and public transport in South Cambridgeshire



South Cambridgeshire District Council

## **Community and public transport in South Cambridgeshire**

This guide is designed to give information on community and public transport schemes and their providers operating in South Cambridgeshire. We want to increase awareness of what is available and help people to locate and contact providers.

We are keen to offer choice to the public and encourage the use of all types of public and community transport.

## **Train travel**

#### Traveline

The <u>Traveline East Anglia website</u> provides comprehensive information for all local public transport services and offers door-to-door journey planning across the whole of England, Scotland and Wales.

You can also use Traveline for information about other regions.

#### **Train operators**

For timetables and other information contact National Rail.

S 03457 484 950

| Operator   | Details  |  |
|--|--|--|
| <b>Cross Country</b><br><b>0844 811 0124</b><br>Textphone: 0844 811 0126   | To Stanstead Airport and Birmingham<br>New Street, visit the <u>Cross Country website</u> .  |  |
| Govia Thameslink Railway<br>Solutione 0345 026 4700<br>Assisted travel information<br>Solution 0800 058 2844<br>Textphone: 0800 138 1018 | To London King's Cross via Foxton,<br>Shepreth and Meldreth. To King's Lynn<br>via Waterbeach, visit the <u>Govia Thameslink</u><br><u>Railway website</u> . Or download Thameslink's<br>'OnTrack' app             |  |
| Greater Anglia<br>Solution 8)<br>Assisted travel information<br>Solution 1000028 2878  | To London Liverpool Street via Shelford,<br>Whittlesford Parkway and Great Chesterford.<br>To Ipswich via Newmarket. To Norwich, visit the<br><u>Greater Anglia website</u> . Or download Greater<br>Anglia's app. |  |



## Railcards

A variety of railcards are available including the 16–25 Railcard, 26–30 Railcard, Family and Friends Railcard, Two Together Railcard, Senior Railcard, Disabled Person's Railcard, and Network Railcard. These give at least one third off most rail fares. Railcards can be purchased at stations, over the phone or via the <u>website</u>.

。 0345 300 0250

#### **Student Connect Cards**

If you are 16-18 and travel on the Great Northern Rail Line out of Cambridgeshire to your school or college, you could get a discount card with up to 34 per cent off. If your school or college is in Cambridgeshire you can apply for the Cambridgeshire Student Connect Card, which gives you a bigger discount of 50 per cent. Visit the <u>website</u> for more information.

#### How to make arrangements for assistance with rail travel

If you would like assistance when making a journey, such as help getting on or off a train, or ramps for a wheelchair, please contact the train company that manages the station you are starting your journey from. More information can be found by typing 'disabled passengers' into the search box on the <u>website</u>.

#### Meldreth, Shepreth and Foxton Community Rail Partnership

**This group** represents the interests of rail users and the local community using the Govia Thameslink Railway, specifically issues relating to Shepreth, Meldreth and Foxton train stations. The aim of the group is to work on the retention, improvement and greater usage of the Cambridge to King's Cross line between Royston and Cambridge.

## **Bus travel**

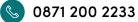
#### **Bus operators**

Timetables and other information is available from **Cambridgeshire County Council**.



**()** 0345 045 0675

Alternatively please find further information available from Traveline.



The following bus operators are active in the district.

| Operator                | Telephone/Website                                  |
|-------------------------|--|
| A2B Bus and Coach       | The A2B Bus and Coach website                      |
| Big Green Bus Company   | 01440 712 712<br>Big Green Bus Company website     |
| CG Myall & Son          | 01763 243 225<br><u>CG Myall &amp; Son website</u> |
| Cozy Travel Ltd         | 0345 265 8888<br><u>Cozy Travel Ltd website</u>    |
| Grant palmer            | 01525 719 719<br>Grant Palmer website              |
| НАСТ                    | 01480 411 114<br><u>HACT website</u>               |
| Stagecoach in Cambridge | 01223 433 250<br>Stagecoach website                |
| Stagecoach in the Fens  | 01480 309 084<br><mark>Stagecoach website</mark>   |
| Whippet Coaches         | 01954 230 011<br>Whippet Coaches website           |

#### The Busway

The Busway gives a fast, frequent and reliable service between Huntingdon, St Ives and Cambridge via Swavesey, Longstanton, Oakington, Histon and Impington, which runs every 7 minutes. Visit the website for full details of timetables, fares and frequently asked questions.

Services on Routes A, B, N & R are operated by Stagecoach (01480 309 084) and Route C & U Services by Whippet (01954 230 011).



#### **Concessionary bus passes**

England's national concessionary bus pass entitles the holder to travel free of charge on off-peak local bus services anywhere in England. Find out from <u>Cambridgeshire County</u> <u>Council</u> whether you are eligible for a bus pass and how to apply, and for off-peak times.

0345 045 1367

#### Cambridge Park & Ride

<u>Park & Ride</u> provides direct travel into Cambridge, with some routes connecting directly to Addenbrooke's Hospital. The five Park & Ride sites are located at Babraham Road, Madingley Road, Milton, Newmarket Road and Trumpington. Bus passes may be used after 9.30am, Monday to Friday, and all weekend.

Parking is free for 18 hours. Longer stay parking is also available – charges do apply. This can be paid on site, or there is a pre-pay option available online. For details of opening times, timetables, bus fares and other information about each site visit the County Council's website.

## **Blue Badge parking permits**

Blue Badge permits provide parking concessions if you have severe mobility problems and have difficulty using public transport. Blue Badge holders can either be the driver or the passenger of the vehicle they are travelling in.

You can apply for or renew a <u>Blue Badge via the Government's website</u> or through the Enquiry Support Service over the phone.

#### 0343 100 1000

More information about who is eligible for a Blue Badge can be found on <u>Cambridgeshire</u> <u>County Council's website</u>.

## **Community car schemes**

The Care Network helps set up, support and sustain community car schemes to enable people to stay healthy, independent and connect with their community.

#### How does it work?

If you think your community needs a community car scheme, please get in touch. The Care Network team can help with:

- Working out an action plan to get started
- Finding volunteers
- Connecting to funding
- Developing and printing leaflets and posters
- Making sure the group or scheme is safe and legal

## The Care Network supports Community Car Schemes and Community Car and Good Neighbours Schemes

#### Get in touch

Contact your local Community Development Officer.



southcambsscd@care-network.org.uk

#### 🍉 01954 211 919

Charity no. 1120693

Community car schemes provide a highly valued service to those who would otherwise be unable to get to medical appointments, to the shops or other services or keep in touch with relatives and friends. Journeys are provided by voluntary drivers and are booked through a co-ordinator. Most community car schemes use drivers based in your village to whom you pay a per-mile rate. This keeps the cost down.

If you cannot find a scheme covering your parish or the area where you live it is worth contacting a neighbouring scheme which may be able to help you (see the map on page 10). You would have to pay the cost of the 'dead mileage' to cover the additional distance a vehicle would have to come to reach you.



Supporting Volunteers Encouraging Independence Developing Good Neighbour Projects



Working with local communities

| Name of car scheme   | Village served   | Eligible journeys                           |
|--|--|---|
| Balsham Good Neighbour Scheme  | Balsham, West<br>Wratting, West<br>Wickham, Weston<br>Colville | Medical and<br>essential<br>social journeys |
| Bar Hill & Lolworth CCS  | Bar Hill, Lolworth   | Medical and<br>social journeys              |
| Barrington Car Scheme  | Barrington   | Medical and<br>social journeys              |
| Barton Community Car Scheme  | Barton   | Medical journeys                            |
| Bassingbourn Car Scheme<br>(part of the Heron Group)<br>Solo 1763 256 871    | Bassingbourn,<br>Kneesworth                                    | Medical and<br>social journeys              |
| Beaches Community Car Scheme   | Waterbeach,<br>Landbeach,<br>Horningsea, Milton,<br>Chittering | Medical and<br>social journeys              |
| Bourn Community Car Scheme   | Bourn  | Medical journeys                            |
| Caldecote, Dry Drayton &<br>Hardwick Community Car Scheme<br>© 01954 210 638 | Caldecote, Dry<br>Drayton, Hardwick,<br>Childerley             | Medical and<br>social journeys              |
| Cambourne Car Scheme   | Cambourne,<br>Papworth, Elsworth,<br>Knapwell, Caxton          | Medical and<br>social journeys              |
| Comberton Village Help Scheme  | Comberton  | Medical and<br>social journeys              |
| Cottenham Care Car Scheme  | Cottenham,<br>Oakington  | Medical and<br>social journeys              |

| Name of car scheme  | Village served  | Eligible journeys                           |
|---|---|---|
| Eversden Car Scheme   | Great and<br>Little Eversden  | Medical and<br>essential<br>social journeys |
| Foxton Social Car Scheme  | Foxton  | Medical and<br>essential social<br>journeys |
| <b>Fulbourn Community Car Scheme (S)</b> 01223 756 446                          | Fulbourn  | Medical and<br>essential social<br>journeys |
| Gamlingay & the Hatleys<br>Care Car Scheme<br>S 07519 493 701                   | Gamlingay, Hatley St<br>George, East Hatley,<br>Little and Great<br>Gransden, Croydon,<br>Tadlow, Longstowe | Medical and<br>essential social<br>journeys |
| Grantchester Car and<br>Neighbourhood (CAN) Scheme<br>© 07752 678 252           | Grantchester  | Medical and<br>essential social<br>journeys |
| Guilden Morden Car Scheme<br>(part of the Heron Group)<br>Solo 01263 852125     | Guilden Morden  | Medical and<br>social journeys              |
| Harston Social Car Scheme   | Harston   | Medical<br>and essential<br>social journeys |
| Haslingfield & Harlton<br>Community Car Scheme<br>© 07800 883 634               | Haslingfield,<br>Harlton  | Medical and<br>social journeys              |
| Histon, Impington & Girton<br>Community Car Scheme<br>© 07982 108 927           | Histon, Impington,<br>Girton  | Medical and<br>social journeys              |
| Ickleton Medical Car Scheme   | Ickleton  | Medical<br>journeys                         |
| Litlington Social Car Scheme<br>(part of the Heron Group)<br>Solo 01763 852 272 | Litlington, Abington<br>Pigotts   | Medical and<br>social journeys              |

| Name of car scheme   | Village served                                | Eligible journeys   |
|--|---|---|
| Orwell Social Car Scheme<br>(part of the Heron Group)<br>© 01223 207 307 | Orwell,<br>Wimpole                            | Medical and<br>social journeys  |
| OWLS Community Car Scheme 07505 254 363                                  | Over, Willingham,<br>Longstanton,<br>Swavesey | Medical and<br>social journeys  |
| Rampton Car Care Scheme  | Rampton                                       | Medical and<br>social journeys  |
| Shelford Support Group<br>07804 041 173                                  | Great and Little<br>Shelford, Stapleford      | Medical and<br>social journeys  |
| Steeple Morden Car Scheme<br>(part of the Heron Group)<br>01763 852 602  | Steeple Morden                                | Medical and<br>social journeys  |
| St Ives Community Car Scheme   | Fen Drayton                                   | Medical and<br>social journeys  |
| St Neots Community Car Scheme 01480 476 047                              | Caxton, Eltisley,<br>Graveley                 | Medical and<br>social journeys  |
| Toft Car Scheme<br>01223 262 814   | Toft  | Medical and<br>social journeys  |
| Royston & District<br>Community Transport<br>() 01763 245 228            | See map on page 10                            | Medical and<br>social journeys<br>MPV available for<br>single wheelchair<br>users who cannot<br>transfer to a car |
| The Voluntary Network –<br>Haverhill Area<br>S 01440 712 028             | See map on page 10                            | See map on<br>page 10   |

## Community Car and Transport Schemes across South Cambridgeshire





Royston & District Community Transport (RDCT) 01763 245228

The Voluntary Network - Haverhill Area 01440 712028

Taxicard Scheme

**Balsham Good Neighbour Scheme** 07508 430057

Bar Hill & Lolsworth 01954 211919

**Barrington Car Scheme** 07756 506090

**Barton Community Car Scheme** 01954 211919

**Bassingbourn Car Scheme** 01763 256871

**Beaches Communiy Car Scheme** 07807875878

**Bourn Community Car Scheme** 07948 112531

Caldecote, Dry Drayton & Hardwick Community Car Scheme 01954 210638

Cambourne Car Scheme 07526 998465

**Comberton Village Help Scheme** 01223 262246

Cottenham Care Car Scheme 01954 251929

**Eversden Car Scheme** 07866 609810



**Foxton Social Car Scheme** 01223 572147

Fulbourn Community Car Scheme 01223 756466

Gamlingay & Hatleys Care Car Scheme 07519 493701



Grantchester CAN Car Scheme 07752 678252



Guilden Morden Car Scheme 01763 852125



Harston Social Car Scheme 01223 871657

Haslingfield & Harlton Community Car Scheme 07800 883634

Histon, Implington & Girton Community Car Scheme 07982 108927



## Minibuses and wheelchair accessible transport hire



#### Histon and Impington community minibus

This group operates a community minibus locally which is available for group and private hire journeys. The minibus is fully wheelchair accessible.

🜭 01223 232 514

#### Milton Scout Group minibus

<u>This group</u> owns a 15 seat (including driver) minibus for use by community groups, clubs and non-profit organisations for social purposes.

🖾 minibus@50thcambridgescouts.org

。 01223 860160

#### **Royston and District Community Transport**

This group has wheelchair accessible minibuses up to 16 seats. Community groups and clubs, plus not-for-profit organisations, can hire these vehicles with a driver supplied. Please see the separate entries listed above for contact details.

#### Voluntary Network – Haverhill Area

Haverhill Dial a Ride service provides affordable and accessible door to door transport for those who find it difficult to use public transport, with a £15 annual membership fee. Wheels within Wheels Service is a smaller wheelchair accessible vehicle available for hire. Passengers can provide their own driver or often the Network can offer a volunteer river. Charged per mile.



01440 712 028

## **Cam Share**

<u>Cam Share</u> is part of the Lifeshare Network which enables organised car sharing by connecting people travelling in the same direction so they can arrange to travel together and share the costs, whilst reducing congestion and pollution at the same time.

## **Taxicard scheme**

The Taxicard scheme aims to provide assistance towards the cost of taxi journeys for people who have difficulties getting or using public transport and do not own their own vehicle. The scheme is restricted to those aged 65 or over who live in the parishes listed below, and is mainly for essential purposes such as medical appointments or shopping

- Babraham
- Cambourne (Great, Lower & Upper)
- Fen Ditton
- Fulbourn
- Girton
- Grantchester
- Histon
- Horningsea
- Impington
- Oakington
- Papworth Everard
- Sawston
- Teversham

## How does the scheme work?

Certain taxi operators in your area accept Taxicard vouchers as means of payment. Each voucher has a value of £2.50 but only costs you 75p. If for example your taxi fare is £10, can use four vouchers, or one voucher and pay the remaining £7.50 in cash.



#### 01223 715 606

community.transport@cambridgeshire.gov.uk



## Shopmobility

<u>Shopmobility schemes</u> can lend manual wheelchairs and powered scooters to members of the public with limited mobility to shop or visit leisure and other facilities within the town or shopping centre.

## **Demand Responsive Transport**

Demand Responsive Transport is a transport solution for people living in rural areas not served by conventional buses. The fully accessible bus provides scheduled services at peak times and pre-bookable door to door journeys during the middle of the day. Concessionary bus passes can be used.

Service 28 operates between the villages of Abbotsley, Arrington, Caxton, Croxton, Croydon, East Hatley, Eltisley, Gamlingay, Great Eversden, Great Gransden, Hatley St George, Little Eversden, Little Gransden, Longstowe, Orwell, Waresley and Wimpole, or to St Neots or Cambourne, which will also allow connections to other destinations.

The on demand service must be booked by 1pm the day before travel with operators Huntingdonshire Association for Community Transport (HAT).

#### 。 01480 411 114

The booking line is open 9am to 1pm, Monday to Friday.

## **NHS non-emergency patient transport**

In general, patients are responsible for getting themselves to and from non-urgent NHS appointments. NHS Cambridgeshire funds patient transport for the following circumstances:

- Where the patient's medical condition is such that they require the skills and support of Patient Transport Services (PTS) staff and where it would be detrimental to the patient's condition or recovery if they were to travel by other means
- Where the patient's medical condition affects their mobility so that they would not be able to access healthcare by other means
- Where the patient's cognitive state or lack of motivation could result in non-attendance if their travel were unsupported.

PTS may also be provided to a patient's escort or carer (one escort only) where their particular skills and/or support are needed.

Children under the age of 16 years must be accompanied by a responsible parent or guardian.

Patient transport is arranged through you GP surgery and is subject to eligibility. If an escort is required you must let your GP know at the time of booking transport.

If you are not eligible for patient transport you will need to make your own travel arrangements. Alternative types of transport are listed in this booklet.

## Help with travel costs

If you are on income-based benefits, low income or are a war pensioner you may be able to get help with your travel costs.

For more information contact Patient Advice and Liaison Service (PALS).

📞 Addenbrooke's PALS: 01223 216 756

Papworth Hospital PALS: 01480 364 896

## **Useful contacts**

#### **Cambridgeshire County Council**

**& 0345 045 0675** 

Visit Cambridgeshire County Council's website

#### **Care Network Cambridgeshire**



S 01954 211 919

Visit the Care Network Cambridgeshire website

#### **National Rail Enquires**

0845 748 4950

Visit National Rail's website

#### Patient Advice & Liaison Service (PALS)

0800 279 253 | 01223 216 756

Visit the PALS website

#### South Cambridgeshire District Council

03450 450 500

Visit the District Council's website

#### **Traveline**

0871 200 2233

Visit the Traveline website

To the best of our knowledge all the information in this booklet was accurate at the time of going to print. Contents are subject to change and we will make amendments to future updates. If you find any errors, omissions or know of any new services, please let us know.

03450 450 500

🖂 duty.communities@scambs.gov.uk