

Request 8762 Software

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control, Trading Standards, Licensing, Environmental Health and ASB?
2. When does each contract expire?
3. How much does each system cost annually?
4. Are you planning to go to market for a different Software System? If so, when?
5. How many users / licences for each system do you have?.
6. Who is the person responsible for your software system(s)? Please provide full name, title and contact information

Response

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control, Trading Standards, Licensing, Environmental Health and ASB?

All Supplied for by IDOX.

2. When does each contract expire?
 - Planning and Land Charges - The is covered by the Greater Cambridge planning contract with IDOX – End date is 1 April 2023.
 - Building Control – 31 February 2022
 - Trading Standards – N/a
 - Licensing – (Tascomi) 2 March 2025
 - Environmental Health – (Tascomi) 2 March 2025
 - ASB - (Tascomi) 2 March 2025
3. How much does each system cost annually?
 - Planning and Land Charges - £240,300.00
 - Building Control – £95k
 - Trading Standards – N/a
 - Licensing – £14,430
 - Environmental Health – As above
 - ASB – As above
4. Are you planning to go to market for a different Software System? If so, when? No this is not on our current roadmap as we have recently changed system

- Planning and Land Charges - This is not on our current roadmap as we have recently changed systems.
- Building Control – This is not on our current roadmap as we have recently changed systems.
- Trading Standards – N/a
- Licensing – This is not on our current roadmap as we have recently changed systems.
- Environmental Health – This is not on our current roadmap as we have recently changed systems.
- ASB – This is not on our current roadmap as we have recently changed systems.

5. How many users / licences for each system do you have?

- Planning and Land Charges – 65 concurrent licenses
- Building control – 56 concurrent licenses
- Trading standards – N/a
- Licensing - The Tascomi Licensing model is based on a per concurrent (73) user basis, with an initial cost per User, and a support and maintenance charge per User per year. If preferred the Councils can opt for a named licence agreement in place of concurrent.
- Environmental Health – As above
- ASB – As above

6. Who is the person responsible for your software system(s)? Please provide full name, title and contact information

- Planning and land charges – Cat Quy
- Building control – Heather Jones, Strategic Lead role
- Trading standards – N/A
- Licensing –Application Support Manager 01480 388388
- Environmental Health – Application Support Manager 01480 388388
- ASB – Application Support Manager 01480 388388