

Request 8851 Homelessness

Is your Homelessness Team (often known as Housing Advice Service, Housing Options team etc) kept in house or subcontracted out to a charity/ private company?

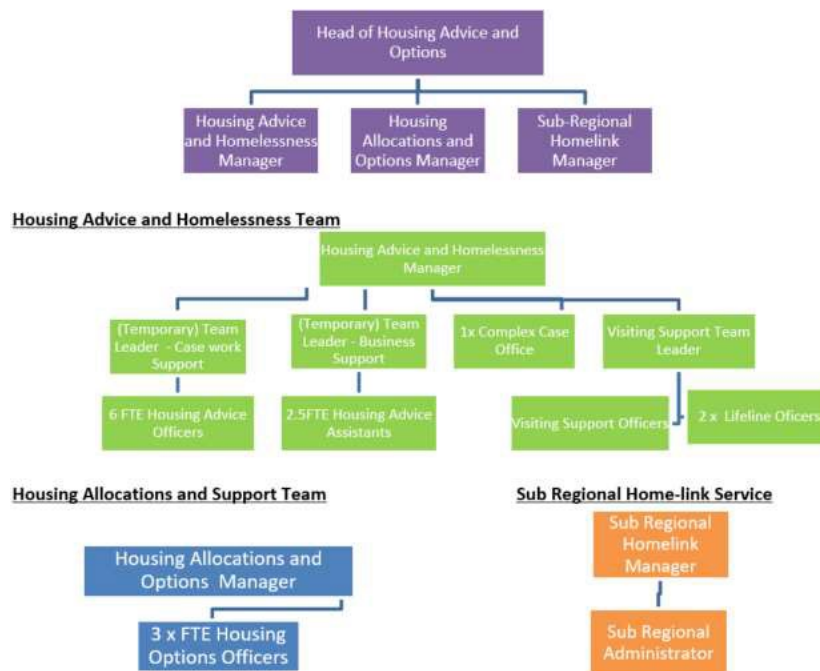
How many staff are employed in that department?

Of those staff, how many are Housing Options Officers? (please include prevention officers, home visiting officers, reviews officers)

How many are managers within that team?

Response

SCDC Housing Advice and Options - Service Overview as at 2019/20



Head of Housing Advice and Options:

- Direct reports:
 - Housing Advice and Homelessness Manager
 - Housing Allocations and Options Manager
 - Sub-Regional Homelink Manager

Housing Advice and Homelessness Team

Housing Advice and Homelessness Manager:

- Direct reports:
 - (Temporary) Team Leader – Case work support
 - (Temporary) Team Leader – Business support
 - Complex Case Officer
 - Visiting Support Team Leader

(Temporary) Team Leader – Case work support:

- Direct reports:
 - 6 FTE Housing Advice Officers

(Temporary) Team Leader – Business support:

- Direct reports:
 - 2-5 Housing Advice Assistants

Visiting Support Team Leader

- Direct reports:
 - Visiting Support Officers
 - 2 Lifeline Officers

Housing Allocations and Support Team

Housing Allocations and Options Manager:

- Direct reports: 3 FTE Housing Options Officers

Sub Regional Home-Link Service

Sub Regional Homelink Manager:

- Direct reports: Sub Regional Administrator