# SouthCambs Magazine

#### www.scambs.gov.uk/coronavirus

#### Winter 2020



Cambridgeshire's first all-electric bin lorry

Plus: Health and wellbeing | Recycling and waste | Planning | Environment | Democracy | Transport | Keep caring | Competition





See page 14

# Is your conservatory too cold in the winter and too hot in the summer?



# Transform your conservatory into an all year round living space in just 7 days



In just a few days we'll convert your old conservatory into a room you can enjoy all year round.

Why choose a Guardian Warm Roof from Projects4Roofing:

- Nice & cool in the summer cosy & warm in the winter
- Thermally efficient & fully insulated
- Reduce fuel bills with regulated heat all-year-round
- · Aesthetically pleasing, complimenting the existing building
- Adding value to your home

01223 258049 info@projects4roofing.co.uk projects4roofing.co.uk









Projects4Roofing offer a fixed fee quote

Contact us for a FREE no obligation

quote 01223 258049

on all jobs backed by a 20 year guarantee.



Projects4Roofing Limited, 9 Sam Alper Court, Depot Road, Newmarket, Suffolk CB8 0GS

## PROJECTS ROOFING

# Hello

# Welcome to the winter issue of South Cambs Magazine

Thank you to every one of our residents and businesses for diligently following the guidelines to help prevent the spread of coronavirus over the past eight months. We really do hope that by continuing to work together we will manage to prevent an influx of patients with Covid into our hospitals, which are focusing on treating those patients who were not able to get treatment during the first lockdown. It is, however, vital that if you need medical help or treatment you still contact your GP, or go to A&E if it is an emergency.

I'd like to remind you that there is lots of support at hand for those who are in difficulty. Please turn to page 5 for the latest information about financial support, and page 15 for Business Support. Don't forget that your District Councillor is always here to help you no matter what the problem is. Contact details for all our councillors are on our website.

You can also let us know if you need other practical help, or know someone else who does. Just visit: www.scambs.gov.uk/ coronavirus-help

If you ever need to know the latest information about the pandemic, how to stay safe or when to get a test, the best place to check is always the Government website: www.gov.uk/coronavirus

We know it is incredibly difficult being restricted during another lockdown, and especially for those who are having to close their businesses for a second time. We remain hopeful that at the end of the four week lockdown we will be able to look forward to a Christmas which includes spending time safely and healthily with our loved ones.

Whatever the situation in December, I'd like to encourage you to support all of our local businesses which have worked so hard during this tough year, and on page 14 there is information about a new directory with information about local businesses and what festive offers they have and can provide online.

I wish you a safe winter and a happy Christmas break when it arrives.

#### **Cllr Bridget Smith**

Leader

South Cambridgeshire District Council



The next issue of South Cambs Magazine will be delivered between 8 and 21 March 2021. For all delivery enquiries please contact Smart Distribution on scdc@smartdistribution.co.uk or 0800 6444 011.

## For a large print copy please contact: communications@scambs.gov.uk 3450 450 500

# Contents

4
5
6
14
17
24
31
32
36
43
46

# South Cambs Magazine

Enquiries should be directed to: Editor: Gareth Bell

Editorial: Tom Horn and Hannah Coetsee

South Cambridgeshire District Council, South Cambridgeshire Hall, Cambourne Business Park, Cambourne, Cambridge, CB23 6EA

E: communications@scambs.gov.uk T: 03450 450 500

Design: Danielle Harrington

#### Advertising:

Charlotte Dyason Media Shed Ltd, 58 High Street, Maidstone, Kent ME14 1SY

E: charlotted@media-shed.co.uk T: 0203 137 9119

The opinions and views expressed in South Cambs Magazine are not necessarily those of South Cambridgeshire District Council or Media Shed Ltd. All data contained in advertisements, being subject to the Advertising Standards Authority guidelines, is accepted in good faith at the time of going to press.



Printed on wood fibre from sustainable forests.



When you have finished with this magazine, please recycle it in your blue bin.

# **Contact us**

The best way to find up to date information about how Council services are currently impacted is via our website.



#### www.scambs.gov.uk/coronavirus

#### Social media

We also regularly post updates on our social media channels. You can follow us for information or get in touch on:

仔 🛅 South Cambridgeshire 🛛 💆 🙆 @SouthCambs

#### 🖂 Email or call

Benefits:	benefits@scambs.gov.uk	03450 450 061
Building Control:	buildingcontrol@ 3Csharedservices.org	0300 772 9622
Elections:	elections@scambs.gov.uk	03450 455 214
Environmental Services:	env.health@scambs.gov.uk	03450 450 063
Fraud:	fraud@scambs.gov.uk	03450 450 061
Housing:	duty.housing@scambs.gov.uk	03450 450 051
Planning:	planning@scambs.gov.uk	03450 455 215
Revenues:	revenues@scambs.gov.uk	03450 450 064
Rents:	rents@scambs.gov.uk	03450 455 216
For all other enquiries:	scdc@scambs.gov.uk	03450 450 500

## 🧨 Write

South Cambridgeshire District Council, South Cambridgeshire Hall, Cambourne Business Park, Cambourne, Cambridge, CB23 6EA

## To make a payment

- Visit www.scambs.gov.uk and click on the 'Pay for it' button
- Call our automated payment line on 03450 455 218

You can also pay using a payment card at any Post Office or Pay Point outlet. To request a Direct Debit form or a Post Office payment card, call 03450 450 064.

## Putting residents first

#### If you phone us we will

- · resolve your enquiry as quickly as possible
- provide voicemail if the person you need is unavailable
- answer your phone message within three working days

#### If you write to us we will

· reply to your letter or email within 10 working days

#### If we write to you we will

- write in plain language
- arrange for translation, large type, braille or audio tapes upon request

#### If we visit you we will

- carry identification that you can check with a phone call to our contact service on 03450 450 500
- arrive at the time we say we will, or give you as much notice as possible if we have to change the time

#### If we get it wrong we will

- · apologise if we have made a mistake or failed to meet our standards
- acknowledge your written complaint within three working days
- · reply in full to your complaint within 10 working days

## Tell us how we're doing

We're proud of what we are trying to achieve and recognise we can always do better. To help improve our services, we need your feedback. Whether it's a compliment, a general comment or a complaint, we want to hear from you.

www.scambs.gov.uk/contact-us

# Are you struggling financially?

Support for residents affected by the pandemic

#### £500 support for people told to isolate by NHS Test & Trace

A Government package offers self-isolation payments of £500 for people who have been asked to isolate by NHS Test & Trace. The eligibility criteria is listed on the website. People not eligible for this scheme should still contact us as they may be eligible for a separate discretionary payment of £500 to support self-isolation.

Information about both schemes, as well as an application form, can be found online.

www.scambs.gov.uk/coronavirus/ self-isolation-payment

#### Paying rent, Council Tax and business rates

We know things are tough for everyone right now, but the money you pay for your rent, Council Tax or business rates funds vital services for everyone, so if you can afford to pay, please do.

If you are struggling to pay us, please let us know as soon as possible – the sooner you contact us, the more options there will be available to you. We are here to help.

#### Help with your rent

The Council administers a Discretionary Housing Payment scheme which can help people who receive Housing Benefit, or the housing element within Universal Credit. If you receive either of these, and the amount you receive does not cover your full rent, we may be able to help you.

If you are a Council tenant or pay rent to a social landlord, and do not receive Housing Benefit or the housing element within Universal Credit, you can apply for a one-off payment from a Hardship fund.

#### www.scambs.gov.uk/benefits/ hardship-fund

☑ benefits@scambs.gov.uk

2 03450 450 061

The sooner you contact us, the more options there will be available to you. We are here to help.

#### Help with your Council Tax

We offer payment plans through until March 2021. If you usually pay your Council Tax over 10 months, you can choose to pay over 12 months instead, reducing the amount you pay each month.

Alternatively, if you are on a low income, even if you are working, you may be able to claim Council Tax Support, which would reduce the amount you are asked to pay.

It is also possible for eligible residents to receive a one-off payment from the Hardship fund, which would reduce the amount you were asked to pay for 2020/21.

#### www.scambs.gov.uk/apply

☑ revenues@scambs.gov.uk

2 03450 450 064

#### Help with your business rates

We can extend your instalments through to March 2021. We also have a number of discretionary reliefs available to help reduce your bill.

- www.scambs.gov.uk/businessrates-reliefs
- NNDR@scambs.gov.uk
- 2 03450 450 064

# Ask us for help if you've lost your income



## Environment

# Government funding for a greener, warmer home

Government funding is now available to make your home more comfortable and energy efficient, helping you to do your bit to move to net zero carbon by 2050 while saving money on your household bills.

The Government's Green Homes Grant scheme could fund improvements to reduce your energy use and lower the amount of carbon dioxide your home produces.

- If you're a homeowner (including park homeowner on a residential site) or a residential landlord, you could receive vouchers to cover two-thirds of the cost of improvements, up to a maximum of £5,000.
- Residents receiving certain benefits may be eligible for vouchers covering 100 per cent of the cost of the improvements, to the maximum value of £10,000.

The scheme opened in October 2020 but is only open for a short time: you must redeem the voucher and ensure improvement work is completed by 31 March 2021.

You can find out how to improve the energy efficiency and heating in your home from Simple Energy Advice. Visit the website to check what energy efficiency or low carbon heating improvements may be best suited to your home.

#### www.simpleenergyadvice.org. uk/energy-efficiency/homeimprovements



#### What improvements can be funded?

The vouchers must be used to install at least one 'primary' measure.

#### **Primary measures**



**Insulation** (examples include wall insulation, under-floor insulation, loft insulation, roof insulation, insulating a park home)

Low carbon heat (examples include installing an air source heat pump, ground source heat pump, solar thermal, biomass boiler, or hybrid heat pump) If you install at least one primary measure, your voucher can also be used to help cover the cost of 'secondary' measures too.

#### Secondary measures



Windows and doors (such as draught proofing, double/ triple/secondary glazing, energy efficient doors)



Heating controls and insulation (such as hot water tank thermostat or insulation, or heating controls: appliance thermostats, smart heating controls, zone controls, intelligent delayed start thermostat, thermostatic radiator valves)

Act now to access this funding before the deadline. For full information please visit the Government information pages online.

www.gov.uk/guidance/apply-for-the-greenhomes-grant-scheme





#### **Need inspiration?**

#### **Cambridge Carbon Footprint's Open Eco Homes provides** virtual tours of energy-efficient Cambridgeshire homes.

If you would like a greener, warmer home and could do with some inspiration and local knowhow, why not take advantage of the virtual tours of local energyefficient homes made available by Cambridge Carbon Footprint?

They are free and offer excellent local advice from householders and experts.

#### http://openecohomes.org/ autumnseason

There is also a library with information about dozens of homes featured in previous years' Open Eco Homes tours. You can search these for specific technologies including details of local suppliers.







#### Do you need help to heat your home this winter?

Fuel poverty bites harder each year with rising energy costs. We know this year will be even tougher for many residents as people's financial situations may have worsened due to the pandemic. People will also have needed to use the heating for longer each day while spending more time at home.

We are always looking for ways to tackle fuel poverty and provide debt advice for our residents and we are pleased to announce the introduction of LEAP, the Local Energy Advice Partnership scheme.



#### LEAP is a free advice service offering:

- energy saving advice
- debt advice
- free LED bulbs, radiator panels and draught proofing (including fitting for disabled customers)
- · help to understand tariffs and meters, and to find the cheapest energy tariffs (saving an average £250 per year)
- referrals for funding for home improvements such as loft insulation (even in rented accommodation we can partially fund improvements)
- free replacement fridges, freezers, washing machines and electric cookers (if over nine vears old and broken, through the HEART scheme)
- to register residents for a Warm Home Discount (£140 off their electricity bill), a Social Water Tariff, and Priority Services Register.

All residents in South Cambridgeshire are invited to use the free advice service to find the support you need. https://applyforleap.org.uk/apply 20800 060 7567

#### WWW.CAMBRIDGESHIRECAREHOME.CO.UK



# THE CAMBRIDGESHIRE CARE HOME Dementia, Residential and Nursing Care

## Respite offers for 2020 at The Cambridgeshire Care Home

The Cambridgeshire Care Home offers outstanding care giving you, as caregivers, a much needed break.

#### We have a fabulous offer for you, a choice of 3-weeks respite care for the cost of 2 OR 4-weeks respite care for the cost of 3. Great offers to suit your needs.\*

\*This offer is only valid until the end of the year 2020, residents must be admitted before the end of 2020.

- Dementia, Residential & Nursing Care
- State of the Art Facilities
- Boutique Premium Rooms
- Bistro & Private Dining
- Hospitality Service
- Beautifully Landscaped Gardens with Scenic Lift
- All Inclusive Package Featuring;
- Internet / Wi-Fi / SKY+
- Telephone Calls Communal Newspapers
- Hairdressing, Nail Treatments & Chiropody
- Digital technology allowing Zoom meetings and video calls with families using Yeti Tablet, iPads, Smart Phones
- Weekly visits now inside the home
- Regular Themed Events / Entertainment
- Weekly Wellbeing Classes & Film Screenings in our Cinema

Showrounds or Zoom virtual tours are available upon request, please call 01223 551 200 or email customerrelations@cambridgeshirecarehome.co.uk and speak to Yvonne Quigley, Customer Relations Manager, to make a booking.

> 176-178 CAMBRIDGE ROAD, GREAT SHELFORD, CAMBRIDGE CB22 5JU ENQUIRIES@CAMBRIDGESHIRECAREHOME.CO.UK

## lo∜e CAMBRIDGE

195 Christenings M 5 Day Long Servi Wations New

> Looking for the PERFECT PRESENT

Available to

Get

AMBRIDG

With over **200 participating businesses** in Cambridge the choice of where to spend is huge – shopping, dining, leisure and much more - making the Love Cambridge Gift Card the perfect present for everyone!

For a full list of businesses signed up to accept the Love Cambridge Gift Card or to purchase online please visit www.love-cambridgegiftcard.com



WE LOOK FORWARD TO WELCOMING YOU BACK SOON!

# WHO NEEDS A BIT OF **MAGIC** THIS YEAR?



LEGO<sup>®</sup> BRICKS & LETTERS TO SANTA 2<sup>ND</sup> - 27<sup>TH</sup> DECEMBER

Discover our Christmas decoration made of LEGO® bricks and post your letter to Santa in our North Pole Express mailbox (located in our atrium, by John Lewis entrance).

You might be the lucky winner of a **£50 voucher** in one of our stores!

GRANDARCADE.CO.UK

WITH MRS. CLAUS SATURDAY 5<sup>TH</sup>, 12<sup>TH</sup> & 19<sup>TH</sup> DECEMBER

CHRISTMAS STORIES

Book your place on Facebook @GrandArcadeCambridge



COME & SEE PEPPA PIG SUNDAY 6<sup>TH</sup> DECEMBER

Peppa Pig will be making personal appearances at intervals between 11am and 5pm. © ABD Ltd/Ent.One UK Ltd 2003.

CAMBRIDGE CITY CENTRE

# Our reputation is growing

00

Every home we sell or let, we will plant a tree locally

> carbon footprint

Bush is one of Cambridge's leading sales and letting agents, but did you know we also offer expert advice and a professional service to property owners across South Cambridgeshire?

Discover the Bush difference and join us on our **GREEN** journey



Established. Independent. Passionate.



01223 246262 bushsales.co.uk sionate.

01223 508085 bushlettings.co.uk

# Is your home flood proof?

There are precautionary measures residents can put in place to prepare for unexpected flooding

Lead Cabinet Member for Environmental Services and Licensing, CIIr Brian Milnes, cautions:

"Flooding can be costly, so it makes sense to be prepared. By the time the weather worsens and flood water starts to rise, damage becomes inevitable if you haven't taken precautions. It is impossible to completely flood proof your property, but there are precautionary measures you can and should put in place now."



#### **Advance preparations**

What you can do to prepare for future flooding:

- check flood risk levels in your area: www.gov.uk/check-flood-risk
- purchase sand bags and other flood protection equipment. Check out local builders' merchants or see companies such as Flood Sense (info@floodsense.co.uk or 08081 972 753) and Multi-flood Solutions (info@multifloodsolutions.co.uk or 01584 819 233). The Council does not endorse a particular product or supplier

- ensure you have adequate buildings and contents insurance. Taking photos may also help with insurance claims
- consider installing floodgates to protect doors and garages, and airbrick covers where they are at ground level
- plan your escape route and prepare an emergency kit with important numbers, insurance policy details, first aid kit, torch and water. Keep irreplaceable items and documents in a sealed bag ready to grab.



#### When flooding is imminent

Remember to:

- act early. Don't just hope for the best as floodwater can rise rapidly
- check local radio and television stations for updates
- move your car to higher ground
- move people, pets and valuables to a safer place, such as upstairs
- pack essentials in case of evacuation – medication, clothing, toiletries and items for children
- turn off mains power and water
- pop a sandbag in the toilet to prevent sewage back-flow
- shut and lock windows/doors
- empty freezers/fridges where possible and leave their doors open
- leave the area if instructed to by emergency services
- do not attempt to drive or walk through flooded areas – water may be deeper than you think, hiding exposed man holes and obstructions.

#### Looking after pets

Have pet carriers and emergency pet food ready. For horses and livestock, maintain a list of those who could help move larger animals to safety, fit extra gates for emergency access and attach your contact details to them so you can be contacted quickly.

The Council has a limited supply of emergency sand bags and sand bag alternatives available, but these can take some time to be delivered and would be prioritised for our most vulnerable residents. In emergencies, this service can be accessed from 8am to 5.30pm, Monday to Friday, by calling 03450 450 063. Outside these hours, please call Floodline on 0345 988 1188 for advice. If there is an imminent risk to property or person, contact the emergency services.

Find more advice on our website.

# One of the UK's first electric bin lorries arrives

Our Shared Waste Service with Cambridge City Council recently took delivery of its first electric bin lorry. The Dennis Eagle eCollect is one of the first vehicles of its type operating in the UK.

It marks the start of a drive to replace all the Greater Cambridge Shared Waste Service's collection lorries with cleaner electric or hydrogen vehicles as their existing trucks come to the end of their working lives. The eCollect has five specially designed battery packs storing 300kWh of energy and capable of supplying 200kW of power to electric motors, making it substantially quieter than existing bin collection vehicles.



Cllr Brian Milnes (left) with Cllr Aidan Van de Weyer (right)

Our Lead Cabinet Member for Environmental Services and Licensing, Cllr Brian Milnes said:

"We are committed to playing our part in the battle to combat climate change and being green to our core is a central part of our business plan. Taking delivery of our very first all-electric bin lorry is another exciting milestone for us on that journey. It not only makes environmental sense but is a financially sound thing to do as we expect the lifetime cost of the new electric lorry to be no more, if not cheaper, than a diesel one."

# Streetlight upgrade to reduce energy use and cut parish bills

We have started work to replace 1,800 streetlights across South Cambridgeshire with low energy LEDs, to cut energy bills, reduce light pollution, and improve lighting in 84 of our villages – in line with one of our four Business Plan priorities of 'Being green to our core'.

A rolling programme of work will see a £1.38million investment enable us to replace all the standard streetlights we are responsible for with low energy LED versions, including replacement columns where required. The upgrade work is expected to be completed in March next year.

Consistent with most streetlights across Cambridgeshire, which are provided by Cambridgeshire County Council, the lights will be dimmed by 40 per cent, giving a 60 per cent light output between 10pm and 6am.

We are upgrading the streetlights we are responsible for maintaining, but parish councils pay the electricity bills for these streetlights; the bills will come down because of this investment, saving parish councils money. You can find more information about the project, including a map showing where our streetlights are and a schedule for when the work is taking place in each village, on our website: www.scambs.gov.uk/LEDstreetlights





the Cambridge Renewable Energy Centre 🗰 part of





### Daikin air conditioning available from Elliotts - Daikin D1 partners

Daikin's award-winning *Stylish* air conditioning unit brings together excellent design and technology to deliver a total climate solution for any interior.

Winner of the Red Dot and Good Design Awards, *Stylish* is one of the slimmest (189mm deep) wall mounted units on the market and achieves the best in comfort, energy efficiency, reliability and control.

The *Stylish* unit comes in three colours (white, silver and blackwood) with curved corners, for a discreet and space-saving design. So Daikin harmonises aesthetics and performance to create an innovative product that suits any contemporary interior.

The Coanda effect: optimises the airflow for a comfortable climate

Fresh, pure air: provides the best indoor air quality using Daikin's deodorising filter

Quiet operation: with a new fan design delivering higher energy efficiency at low sound levels

Smart control: of the unit, from your smartphone, with Daikin's Online Controller

Smart control: STOP PRESS All Stylish units now include Flash Streamer Virus Killer technology!!

See the latest stylish unit working at Elliotts Renewable Energy showroom Unit 44, Viking Way, Bar Hill, Cambridge, CB23 8EL Tel: 01954 20 20 20

See our renewable energy website www.tcrec.co.uk Also -see www.tcrec.co.uk and look at Air Purification to see our PureAir video









reddot award 2018 winner



Offer Valid For Openings Up To 2.6m Wide & Inc. 2 Remote Controls, 55mm White Slats, Internal Manual Override

# WHATS INCLUDED:

ACOUSTIC & THERMAL INSULATION

**TWO REMOTE CONTROLS** 

EXPERT MEASURING & FITTING

**24 COLOURS AVAILABLE** 



Made To Measure... ROLLER GARAGE DOORS

Garolla can save a lot of space inside your garage. Rolls up vertically into a box. Takes only 8 inches of headroom! Opens vertically so you can park up close to the door. Remotely open/close the garage even from inside your car.

CALL US TODAY Phone: 01223 902 355 Mobile: 07537 149 128

# Enjoy the festive season safely

South Cambridgeshire businesses are working hard to offer Covid-secure ways to enjoy the festive season safely

As we head into the festive season, we know lots of people may be preparing for a different sort of Christmas this year. At the time we went to print, we were in the middle of the second national lockdown. But South Cambridgeshire businesses have been doing their best to bring some festive cheer within the new guidelines, which we hope will give residents some ideas about how to enjoy the season safely.

#### Find out what's on offer in South Cambridgeshire

We have created a local business directory to help you find out more about what local businesses are offering. Included in the listings will be details of Covid-secure measures that the businesses have put in place, as well as other useful information such as upcoming special promotions or being able to order online or use a click and collect service. It is hoped that the map will be a go to resource to help residents support local business in the run up to the festive period and beyond.

www.scambs.gov.uk/local-business-directory

#### Sweet Tea, Sawston

As well as the usual homemade treats for sale, head to Sweet Tea cake and coffee shop this month for one of their famous Christmas baguettes, with homemade stuffing, crispy bacon and cranberry sauce, and turkey supplied by local Sawston butcher B Searle & Sons.

You can also enjoy festive flavoured coffees such as pumpkin spice, cinnamon or gingerbread; or try a mint flavoured Duchy hot chocolate topped with cream and marshmallows. All Sweet Tea's wares are available to take away and can be ordered in advance for collection.



#### Backstitch, Burwash Manor, Barton

Whether you're looking for gift ideas, last minute stocking fillers, or ribbons to enhance your gift wrapping, fabric and haberdashery store Backstitch has lots of inspiration on their website. Gift ideas include kits to get creative making all sorts of things from felt animals to cross stitch bookmarks.

There's an option to order supplies in advance and come along to the store to collect, as well as purchasing directly from the website.



#### The Retreats, Burwash Manor, Barton

Why not treat a loved one to a gift card? The Retreats also stocks a range of products ideal for Christmas gifts – such as the *Sperience Cinnamon & Ginger Scrub* – available for purchase via the website.



# What support is available for your business?

Supporting South Cambridgeshire businesses is going to be key to ensuring our area's health after the pandemic

Our experienced Business Support Team is working flat out to provide support and guidance on survival mechanisms ranging from diversifying your business to going digital, as well as looking at inventive ways to adapt business models to maintain loyal customers and reach new ones.

#### **Financial support**

The team continues to help eligible businesses access funding. From rates holidays or reductions and grant and loan opportunities, to offering alternatives for those companies which would otherwise slip through the funding net, the team can facilitate help for companies relocating to the area, accessing local Enterprise Zones or entering the Visitor Economy.

#### Guidance

New training initiatives are underway, and the team has just produced a digital marketing guide which is free to use, to encourage companies to think about trading online or making the most of the opportunities to publicise your business via platforms such as Facebook, Instagram or LinkedIn.

#### Signposting

The team can also help you navigate council departments with enquiries on everything from licensing to liaising with parish councils; harnessing and benefitting from green energy; apprenticeships; and establishing relationships with support organisations and partner agencies.

#### Newsletter

The regular business e-newsletter is full of essential information, whether it be Covid-related, preparing for Brexit or changes closer to home. Anyone not yet on the mailing list can sign up at openforbusiness@scambs.gov.uk.

#### What's next

A schedule of webinars is set to focus on procurement, building control and planning. The team will also partner with local business organisations such as the Chambers of Commerce and Federation of Small Businesses to run local events.

Lead Cabinet Member for Business Recovery, Cllr Peter McDonald, said: "We established our Business Support Team following the first lockdown and team members were able to allocate grants totalling £24,177,500 to over 2,000 local businesses to help them through the first wave of the pandemic.

The team is perfectly placed to continue helping our business community through this winter and into recovery in the spring.

We can really help make a difference and I urge any local businesses who have not yet done so to get in touch with us. It's a free service and open to all."



#### Get in touch to find out more

kwww.scambs.gov.uk/business 🖾 openforbusiness@scambs.gov.uk 🤳 01954 713 465

## WHAT A DIFFERENCE A DAY MAKES

"It's the best home ímprovement we have ever made. Our conservatory is now our dining room in the garden." Mike Millis.

Middleton On Sea

#### **SUBSIDIES** AVAILABLE

<sup>•</sup>Ouote Ref ŠCB1120

There are many reasons to change your conservatory roof with Green Space UK

#### **INSTALLED IN 1 DAY**

"What a difference a day makes as the saying goes, and yes, that's all it took to install."

Mr & Mrs Barber, Wells

#### WARMER IN WINTER

"There is no doubt that the conservatory is much warmer than previously, and no, the room is not darker either!" David Birch. Chichester

#### **USABLE ALL YEAR ROUND**

"The conservatory is now used throughout all seasons of the year and is far more comfortable to sit in whatever the weather outside."

Mr & Mrs Gibson, Portishead

#### **MOULD & CONDENSATION**

"This is the best thing we have done in this house. Used to run with condensation and now zero." Karen Thomas, Chippenham

#### **COOLER IN SUMMER**

"You could have fried an egg on the table in there in the summer, I now look upon the conservatory as a new room. It is quiet, restful and cosy." Carol Doyle, Surrey

#### **REDUCES ENERGY BILLS**

"I've already turned the underfloor heating down. Lovely job guys, thank you!" Anne Bird, Bristol

#### **QUIETER IN BAD WEATHER**

ATER THAT DAY

BEFORE

"For the first time in 10 years we do not have to close the door to the conservatory when it rains, as the noise is minimal and before I found it difficult to hear the TV over the loudness of the rain on the old roof." Mr & Mrs Bailey-Webb, Warsash

#### **CONTACT-FREE**

We can offer **contact-free** installations, and perform these in less than a day!



Get a price for your conservatory roof

03 202 www.greenspaceconservatories.co.uk





Checkatra de.com

\*Finance subject to status, T&C's apply. Subsidies are limited by area and not guaranteed. Putting off your enquiry could reduce the potential subsidy available to you

# A chance for your community's voice to be heard during local developments

Residents in Sawston, Swavesey, Caldecote, Hardwick and Barrington will have a new opportunity to talk to the Council and developers as work on local developments is planned

#### In these five villages, where significant housing growth is planned over the next five years, we will be hosting quarterly 'liaison meetings'.

The liaison meetings will be attended by local District Councillors, Parish Councillors, developers, staff from South Cambridgeshire District Council, and a community representative. The purpose of the meetings will be to:

- mitigate any construction-related concerns that attendees may raise related to the development as it progresses
- agree and deliver support measures to help welcome and orient new residents.

These liaison meetings are one way we plan to regularly meet with communities which have new developments. The community representative will be able to identify any potential issues with the group so that solutions can quickly be put in place to prevent or minimise impact on the community.

Liaison meetings have previously been trialled in Cottenham, which has produced a number of benefits for the community:

- coordinating roadworks scheduling to reduce impact on residents
- construction dust being watered down

- influencing Section 106 agreements, which set out what community facilities and infrastructure developments must incorporate
- adoption of new infrastructure

   a recent example includes attenuation ponds
- ensuring multiple developers collaborate on providing walking links between neighbouring sites
- production of a community directory for new residents – other ideas would be welcome in each village.

These villages were chosen based on a range of criteria: there are multiple developers, a high number of homes planned, or the new homes increase the size of the village by 15 per cent.

The first of these quarterly liaison meetings have already taken place in Barrington, Caldecote, Sawston and Swavesey. The first meeting for Hardwick will take place in 2021.



#### **Community representatives**

A community representative needs to be selected for each village. If you live in one of these villages and are a voice for your community, please get in touch with your local District and Parish Councillors for more information, or email the team. I duty.communities@scambs.gov.uk

"The liaison meeting was useful because it deals with communication around the delivery of development projects as they are happening. In my role, I deal with 22 different district and borough councils in the planning process.

South Cambridgeshire is the only council where significant efforts have been made on post-planning liaison in this way. All too often the planning stops, and the construction starts – and that is where communication can break down."

Robert Eburne, Planning Director at Bloor Homes Eastern



## TIRED OF YOUR OLD KITCHEN? DON'T START OVER, DO A MAKEOVER.



Give your kitchen a stylish new look without going through all the disruption of ripping out your old one. Our bespoke worktops and replacement doors are made to cover existing surfaces precisely, leaving a hardwearing and luxurious finish. Our skilled team can often transform your kitchen in as little as a day.



KITCHEN & BATHROOM MAKEOVERS

#### **To find out more or book a free home consultation contact** CAMBRIDGE SHOWROOM: **01223 915 899,** 53 High Street, Trumpington, Cambridge CB2 9HZ

Proud members of Checkatrade.com

9.90 SCORE

granitetransformations.co.uk

# Waterbeach Lodge First Class Residential Care

**Scimitar Care Hotels** is dedicated to providing a superior lifestyle of comfort, happiness and independence that redefines the perception of residential care for the elderly. Our quality and standard of service really do make a diff erence to our residents' lives.

- En-Suite Facilities
- Private Telephone & Television
- Nurse Call Facilities
- 24 Hour Care
- Fully Licensed Bar
- Passenger Lifts
- All Meals Freshly Prepared
- Short or Long Term or Day Care
- Single Occupancy Rooms
- Personal Laundry Service

Scimitar Care Hotels provides long and short-term care and day care so that carers can take a break.

## **SCIMITAR CARE HOTELS PLC**

Waterbeach Lodge | Ely Road Waterbeach CB25 9NW | **01223 862 576** WaterbeachLodge@ScimitarCare.co.uk



## Planning

# Greater Cambridge Local Plan: First Conversation and Call for Sites update

#### First Conversation feedback

We had an amazing response to our 'First Conversation' consultation on the Greater Cambridge Local Plan in early 2020, and we have now published all the responses and sites suggested to us. Over 9,000 pieces of feedback were received – thank you to everyone who took the time to participate.

Once adopted, the Local Plan will set out where development in Cambridge and South Cambridgeshire is allowed to happen, and what it should include – such as homes, business space, community facilities, shops, leisure facilities and green spaces. It will guide how development should help address current and future environmental, social and economic issues and help people to lead happy and healthy lives.

The First Conversation took place in January and February and was a key step in the rigorous process of developing the new Local Plan, which will be the first joint Local Plan between Cambridge City and South Cambridgeshire District Councils. It included a 'call for sites' and 'call for green sites', where anyone could suggest land for development or for green space.

We had far more development sites suggested than we will possibly need for development in the new Plan, and we are doing a very rigorous assessment of which sites will be most suitable, guided by the 'big themes' for the Plan, such as climate change, which you told us you strongly supported.

You can read all the comments and view an interactive map of the sites suggested online:

#### www.greatercambridgeplanning. org/localplan

You can also watch a webinar on our YouTube channel @SouthCambsDC.

The next public consultation stage will be the Preferred Options public consultation, planned for autumn 2021. In the meantime, the Councils are working on evidence that will inform the plan, alongside reviewing the comments and testing the sites received through the consultation.



#### Thank you for joining the North East Cambridge Area Action Plan consultation

Thank you to everyone who commented on the draft North East Cambridge Area Action Plan during our consultation over the summer. We received over 3,000 pieces of feedback – a really fantastic response – and we are now collating and reviewing all the comments received to consider what changes should be made.

We consulted on our vision for North East Cambridge, which is for an inclusive, walkable, low carbon new city district with a lively mix of homes, workplaces, services and social spaces, fully integrated with surrounding neighbourhoods. We ran eight virtual Q&A events on key consultation topics over the consultation period, and these are all available to watch on our YouTube channel @SouthCambsDC.

We will keep you updated on next steps. In the meantime, please visit our planning website for more information.

www.greatercambridgeplanning.

# HEALTHY START FOOD VOUCHERS

The Healthy Start scheme is designed to help pregnant women and children under four, who are in low-income families, eat healthily.

With Healthy Start, you get free vouchers every week to spend on milk; fresh, frozen and tinned fruit and vegetables; fresh, dried and tinned pulses; and infant formula milk. You can also get free vitamins.

#### You CAN spend your Healthy Start vouchers on:

- liquid cows' milk (e.g. pasteurised, sterilised, long-life or UHT)
- plain fresh, frozen or tinned fruit and vegetables
- fresh, dried and tinned pulses, including lentils, beans, peas and chickpeas
- infant formula milk (labelled suitable from birth and based on cows' milk).

#### You CAN'T spend your Healthy Start vouchers on:

- milk that has any added ingredients or flavourings like chocolate and sugar
- soya and rice milk
- follow-on formula
- fruit and veg that has added ingredients like salt, oil or seasoning, e.g. oven chips, battered onion rings or salad with dressing.

HEALTHY

START

I accept

For more information visit **www.healthystart.nhs.uk** 

# Christmas at Bury Lane Shop locally for a fabulous festive season

BURY LANE

O

VERSACE



Paying too much for your glasses?

Tel: 01763 260418 www.burylanefarmshop.co.uk

# Save Money - Buy Direct!

# **Visit our factory shop** to see our fabulous range of Discount Prescription Eyewear

 Hundreds of frames to choose from, including designer frames from Ray-Ban, Polo Ralph Lauren, Oakley, PRADA, Ted Baker and Versace

POLO

RALPH LAUREN

SPECTACLE MAKERS

 Specialists in high and complex prescriptions

Official stockists

- Same-day or next-day service available<sup>\*</sup>
- Save up to 75%
- Huge range of designer sunglasses

'subject to prescription and availability

PRADA

EYEWEAR

We are open 9am to 5pm Monday to Friday, and 9am to 1pm Saturday

TED BAKER

Visit our website

01954 231545 www.all-eyes.co.uk

20 Norman Way Industrial Park, Over, Cambridge CB24 5QE

LONDON

• Full range of sports eyewear

Call us

# PEST PROBLEM?

# **DRE Pest Control**



Rapid, qualified and safe pest control.

Residential, farms, commercial premises, hotels, hospitals, schools & businesses.

Removal of **rats**, **mice**, **ants**, **fleas**, **cockroaches**, & **wasps**.

Are you looking for **one-off**, **emergency** or **long-term** pest management solutions?

Contact DRE Pest Control today! 07789 502556

01954 230708

drepestcontrol.co.uk info@drepestcontrol.co.uk



19 WALLMANS LANE SWAVESEY CAMBRIDGE **CB24 40Y** 



## Would you like your Oven, Range or AGA Gleamed?

then contact

We'll come to your home and deep clean your Oven, AGA, Range, Hob, Grill and Extractor until they Gleam. We can also clean your BBQ. Our unique process is mess, odour and fume free using only organic products

within your home. All work is covered by the OvenGleamers Satisfaction Guarantee.



Call Now On: 01223 750909

www.ovengleamers.com Ovens | Ranges | AGAs | Hobs | Extractors | BBQs



All aspects of Tree Surgery & Woodland management

Free estimates 01763 208 361 07743 406 569

shelfordtreeservice.co.uk

## **Recycling and waste**

# Bin collection calendar

Bins must be put out by 6am on your collection day. Close lids fully. Please report missed collections between 3.30pm on collection day and 3.30pm the next working day. For advice on how to leave out extra recycling for collection and other policies, see www.scambs.gov.uk/bins

Reminder: your last green bin collection before they switch to monthly will be between 7-18 December. Fortnightly collections resume between 1-12 March.



#### 24 www.scambs.gov.uk

Safe disposal of waste during ) the Coronavirus pandemic If you have symptoms, all personal waste

such as used tissues and disposable

1. Placed in a plastic bag and tied when

full, and then placed in another plastic

2. Stored securely, separate from other waste

cleaning cloths must be:

rubbish sack and tied

## **Recycling and waste**



Reduce

Please try to reduce other rubbish that cannot be recycled or composted



General rubbish including nappies, wipes, sanitary waste, polystyrene, broken crockery or glasswar

polystyrene, broken crockery or glassware (wrapped), tissues and kitchen paper (due to Covid19 we have changed our advice on tissues and kitchen roll used for cleaning. These should be put in your black bin at the moment).

Not sure if it can be recycled? Check the 'What goes in which bin?' page on our website, via www.scambs.gov.uk/bins for hundreds more items

Soil

X Batteries

Very heavy items

Store these items to take to

Household Recycling Centres

Electrical items

at Milton or Thriplow.

# Don't let Christmas cost the Earth

Our desire to make the festive season feel as special as possible can mean we end up being more wasteful than we might like

But, as our awareness of our impact on our planet grows, more and more of us want to do everything we can to avoid unnecessary waste. So where can we start?

#### Food for thought

If none of us threw away any food on Christmas Day, it would do the same for climate change as planting over half a million trees! When food is wasted, valuable resources like water, land, energy and labour that are needed to produce it are also wasted. By making some of the changes outlined on this page, you could make sure none of your food is wasted this Christmas.







- Make friends with your freezer. You're likely to have more leftovers at Christmas, and that can be a good thing, providing you with quick, fussfree meals over the festive season. Now is the time to use up things you have in your freezer to make space for turkey or roast potatoes. Use the Food Storage A to Z at www.lovefoodhatewaste.com to check how to freeze and defrost different foods safely.
- Get creative. Find inspiration online to transform your leftovers into tasty meals – just enter the ingredient you need to use up in the recipes section at www.lovefoodhatewaste.com
- 3. Make a plan and write a list. If you're not a list person, how about snapping a 'shelfie' of your fridge and cupboards before you shop, so you don't buy more than you need?

When you've used up or frozen every scrap of edible food, don't forget to put the bones, peelings or skin into your green bin. Then they can be composted into soilimprover, spread on farmers' fields and used to grow more food, starting the cycle again.

Please note that office closures to prevent the spread of Coronavirus mean that we are unable to sell paper kitchen caddy liners direct at the moment. You can search online for 8-litre paper food waste bags or simply use old sheets of newspaper or other gloss-free paper, or put the waste directly into the bin.



## **Recycling and waste**

*'If none of us threw away any food on Christmas Day, it would do the same for climate change as planting over half a million trees!'* 



#### Top tips for green gifts

#### Fix it

Does your loved one have a favourite item that is broken? Why not get it fixed as a gift (think Repair Shop)? You could get favourite boots re-soled, a clock mended or jumper darned.

#### Go pre-loved

Great quality lightly-used children's games, building blocks and books can be found at charity shops, as well as on Gumtree or Facebook marketplace.





#### Think bio

Things that grow (like seed balls), dissolve (bath bombs) or are eaten (chocolate coins) make great lowwaste stocking-fillers.

#### It's a wrap

Think outside the box and use old road atlas pages, leftover wallpaper or magazines for wrapping small gifts.



# Christmas 'Treecycling' scheme

Volunteers from Arthur Rank Hospice Charity's Christmas tree recycling scheme, sponsored by Cooke, Curtis & Co and Cyber Business Growth, will collect trees from postcode areas CB5, CB21, CB22, CB23 and CB24 in January in exchange for donations to the Hospice.

After costs, 90 per cent of the money collected will go to the Hospice which provides essential support and end of life care to adults living with an advanced serious illness or other lifelimiting condition. The remaining 10 per cent will be donated to The Rotary Club of Cambridge to be distributed amongst further local causes. Last year over £36,000 was raised through the scheme. The trees will be chipped for mulch or composted at local sites.

Visit the website to find out more, register for collection, or volunteer as a tree collector. Registrations will close at 10am on Tuesday 5 January 2021.

www.arhc.org.uk/tree-recycling
 01223 675 888



# **Recycling for businesses**

Did you know that as well as collecting waste and recycling from homes, Greater Cambridge Shared Waste Service collects from businesses?

"The coronavirus lockdown created serious waste problems for the Orchard Tea Garden, not least because of the waste the public left behind as they came from playing near the river and walked through our premises. The flexible and highly responsive approach adopted by Greater **Cambridge Shared Waste** Service to our needs was of considerable help and makes them the ideal partner of choice for dealing with commercial waste." Charles Bunker. the Orchard Tea Garden

We are proud to be the greenest local choice for commercial recycling, food waste and rubbish collections.

#### Lower emissions

The service has a fleet of new, fuel-efficient vehicles, including one fully electric lorry. Our local depot, sorting and disposal facilities mean materials are transported as few miles by road as possible, reducing our – and your – carbon footprint. The depot even has solar panels to generate its own renewable energy. Food waste is processed into soilimprover, used by local farmers.

# Real, local environmental benefits

Profits from the service are reinvested into local Council

initiatives that benefit the environment, such as community litter-picks, fly-tipping removal and recycling education campaigns.

#### Supporting local businesses

We support businesses wanting to reduce their overall waste with audits to identify what can be recycled – which saves money too.

Our collections are flexible, as frequently as seven days a week where needed, with a range of container types and sizes available to suit your business.

Find out more about how we can help your business manage your waste and recycle more.



# The longest-running and most trusted recycling and waste service in Cambridgeshire

🕒 www.greatercambridgewaste.org 🛛 🕋 01954 713469



# SHIRE TREES LIMITED

## www.shiretreesurgery.co.uk

- Professional Arborists
- Forestry services
- Hedge Maintenance
- Seasoned Firewood for sale
- Stump grinding
- Fully insured/Qualified
- All aspects of tree work

01763 220880 - 07725 808887 shiretreesltd@gmail.com



Established for over 33 years, we guarantee a professional and efficient cleaning service throughout the Cambridgeshire area.

We have an impressive track record in the cleaning industry and make sure that all work is carried out to the highest standards.

- Water-fed pole system (maximum height - minimum risk)
- Windows
- Fascias
- UPVC

- Conservatories
- Gutters
- Patios & paved areas
- Solar panels

# 01223 844 755 @ enquiries@sterling-cs.co.uk www.sterling-cs.co.uk

☑ 3 Joscelynes, Stapleford, Cambridge, CB22 5EA

WheelieFreshBins

A wheelie bin cleaning service for both domestic and commercial customers.

Book a regular or one off clean.

## Tel: 01223 277747

Book online at www.wheeliefreshbins.com



#### M.I. TICKNER DECORATORS

Local company. Local tradesmen.

2 Hanslope Close Papworth Everard Cambridge CB23 3AN www.miticknerdecorators.com miticknerdecorators@gmail.com



#### Put your love in writing! Covid19 - FREE Consultation by phone, email & video available



Lasting Powers of Attorney - look after the vulnerable



Compare funeral plans, freeze costs, save worry

Wills & Trusts protect family assets



'We always meant to organise our Wills...'



Tel: 01223 655 646 www.justwillscambridge.com info@justwillscambridge.co.uk



STEP Interventionen



Local office, National Company



For more information

about reaching 63,000 households

throughout South Cambridgeshire

Call Media Shed on 020 3137 9119

Innovators in Water-based Technology www.bedec.co.uk EMAIL: PAINT@BEDEC.CO.uk TEL:01279 876657 The South Cambridge Estate Agents.



+44 (0) 1223 508050 40 High Street Trumpington Cambridge CB2 9LS www.cookecurtis.co.uk

### Democracy

# Upcoming elections for South Cambridgeshire residents

Residents across South Cambridgeshire are set to take to the polls in the spring

# Several different elections are scheduled to take place on the same day: 6 May 2021.

Voters from across the district will be able to vote:

- for their Cambridgeshire County Councillors
- for the Mayor of the Cambridgeshire and Peterborough Combined Authority
- for a new Police and Crime Commissioner. This election was originally planned for May 2020, but was postponed because of the pandemic
- and in some district council and parish council by-elections, and neighbourhood plan referendums.

It is difficult to know at this point how the Covid-19 pandemic might affect these polls in the spring, but we will continue to review our processes between now and then to make the experience of voting in a polling station as safe as possible.

As ever, anyone who has concerns about voting in person can choose to vote by post. If you think this may suit you, you do not need to wait until nearer the time to apply for a postal vote. You can apply to do so now. If you apply to vote by post, your ballot papers will be sent to you around 10 days before the election. You will not then be able



to vote in a polling station if you have applied for a postal vote.

Before you are able to make your application to vote by post, you must first be registered to vote. You are more likely to be unregistered if you have moved recently or if you live with a big group of people.

If you aren't registered you can register online.

#### www.gov.uk/register-to-vote

You can also download a postal vote application form as part of your registration. Remember, you do not need to register again if you know you are already registered.

Find out more about the elections taking place on 6 May 2021 ▶ www.scambs.gov.uk/elections



# How to apply to vote by post

- Visit www.scambs.gov.uk/ elections and head to our 'Voting by post or proxy' page
- Download, print and complete a postal vote application form
- Scan and email it to us elections@scambs.gov.uk
- Alternatively, if you are not able to download a form, call us on 03450 455 214 and we will send one to you

# Working to make travel safer

In the initial stages of the pandemic, travellers were urged not to use public transport and, as a result, car use increased as the first lockdown eased

Across the world there were reports of bluer skies and cleaner air in the spring, but our emissions quickly returned to pre-pandemic rates.

We know the virus hasn't gone away, and it is important to always follow the guidance to reduce the spread. At the time of going to print, we were under a national lockdown during which people should only leave their homes for permitted reasons such as going to school, or to work if you can't work from home.

Operators now have more information and are better equipped to make travel on public transport safer for those who need to use it even during lockdown, as well as for everyone else once lockdown ends.

Here we set out what is being done locally to increase the safety for travellers using trains, taxis, buses and community transport during the ongoing pandemic.

In addition to these measures, it is everyone's responsibility to follow the latest Government guidelines to help reduce the spread of the virus, including regular hand washing, wearing face coverings and leaving plenty of space between you and other travellers.

#### What you can do to help



- Check websites for the latest information before travelling
- Consider travelling outside peak periods if possible, when services may be less busy
- Book tickets online where possible, or use contactless, smart tickets or apps

#### ନ୍କ୍ରିକି Consider others

- Do not travel if you have any symptoms of Coronavirus
- Make sure you wear a face covering throughout your journey, unless you are exempt
- Try to keep two metres away from anyone else in the queue
- When boarding, stand well back to allow anyone alighting to do so with plenty of space
- Travel side by side, or back to back, rather than facing others
- Make sure to cover your mouth and nose with a tissue or the inside of your elbow if you cough or sneeze



# 🖳 Stay safe

- Wait for the next service if you feel you cannot safely distance from others; be prepared to queue or take a different entrance or exit if busy
- Avoid consuming food or drink, and touch as few surfaces as possible
- Use hand sanitiser where provided, consider bringing your own, and clean your hands for at least 20 seconds as soon as possible after your journey
- Follow any staff advice to ensure your safety

## Trains

Local train operators are working hard to make travel by train safer:

- using 'fog cleaning' on trains, proven to help stop the spread of the virus
- regular cleaning throughout the day, focusing on touch points like buttons, handrails and door handles
- using markers and reminders to encourage social distancing in queuing systems and on trains
- making audio and visual announcements at stations to advise of any on-the-day crowding
- introducing more trains and extra carriages to create extra room to help with social distancing.

### Transport

'It is everyone's responsibility to follow the latest Government guidelines to help reduce the spread of the virus'

## 🚔 Taxis

You must wear a face covering when using taxis or private hire vehicles and drivers will be entitled to refuse to accept anyone not doing so.

158 865

There may be a variety of different measures in place to help protect drivers and passengers, so please follow the advice of the operator and driver. You may want to check before travelling whether your taxi or private hire operator has put any additional measures in place.

This may include sitting in the back seat furthest away from the driver, using contactless payments or paying online in advance.

## 📳 Buses

Bus companies are helping to protect customers by:

- providing drivers with protective screens – they don't need to wear a face covering unless they leave the cab to help a customer
- signposting which seats can be used and which kept clear to enable distancing
- cleaning regimes being enhanced with daily deep cleaning and intensive touch point cleaning during the day



- apps which provide live tracking and easier journey planning
- allowing contactless payment
- not giving change, to minimise cash handling; any money received above the cost of a journey is donated to charity.

#### Community transport Royston & District Community Transport

Royston & District Community Transport offers a private car service for people living in Royston and the surrounding villages who cannot use public transport, and the operators have taken substantial measures to make journeys safer:

- requiring drivers and passengers to wear masks
- asking passengers to sit in the back seat furthest from the driver
- taking one passenger, only to be accompanied by a carer if necessary
- drivers use a cleaning regime between trips and sanitise hands regularly, and immediately after touching frames or wheelchairs
- cars will be ventilated as appropriate (air conditioning to circulate air from outside, or open windows)
- customers are asked to put money in an envelope and leave on the back seat for the driver to collect.
- 01763 245 228
   9am to 3pm, Monday to Friday
   www.roytrans.co.uk

The Royston & District Community Transport team is very grateful for volunteer drivers who have been working throughout the pandemic to support customers during lockdown, including 15 new drivers who volunteered at the end of March. A group of volunteer drivers also telephoned their entire client list to check on their wellbeing.

#### The Voluntary Network

This service operates Monday to Friday, assisting those in the surrounding villages to access Haverhill, or to attend hospital appointments further afield, such as West Suffolk Hospital and Addenbrooke's. Measures adopted on the Network's minibuses include:

- all vehicles being fitted with driver screens
- all passengers being pre booked, and vehicles having seating plans to maintain social distancing
- strict cleaning regimes
- all drivers and passengers to wear face masks, and use hand sanitiser as they board.
- 2 01638 664 304
- www.thevoluntarynetwork.org



# **By supporting Emmaus Cambridge you** are helping people to change their lives







start.

Here at Emmaus Cambridge we sell pre-loved and upcycled furniture, vintage and retro items, books, bric-a-brac, clothing and electrical goods.

After a busy day of bargain hunting you can relax in our newly renovated Joan's Coffee Shop, where we sell delicious cakes, hot food and coffee. Don't forget our community and coffee shop are dog-friendly, with beautiful gardens perfect for walking your four-legged friends.

#### How to find us:

We are located just off the A10 at Green End, Landbeach, Cambridge CB25 9FD

Telephone: 01223 863657 For Donations use extension 225

**Opening times:** Monday to Saturday 9am to 5pm, Sundays 10am to 4pm



Cambridge Emmaus EmmausCambridge

EmmausCambridge

#### Follow our **#10FreshStarts**

campaign to see how our 10 new rooms are coming along!

Emmaus Cambridge provides a home and meaningful work for people who are working their way out of homelessness. Every time you buy from Emmaus or donate an item, you are helping to give someone a fresh

> Registered charity 1064473 Company 3422363 VAT no. 700 2092 00



CALL

- Guaranteed for 25 years\*. Will not warp, crack, shrink or peel.
- Virtually maintenance free.
   No painting or treating required.
- Will withstand wind gusts of up to 130mph.
- No risk professional installation. Quoted and fitted by local experts.

"T&C's apply, see website for details

10W! To receive your <u>FREE</u> no-obligation quote



MADE IN

# 20 Reasons to Choose Homexperts to Sell or Let your Property

No sole agency agreement 2. Accurate appraisals

 Realistic valuations 4. Expert local knowledge
 Honest advice 6. Extensive property advertising

 Reliable and friendly service 8. Stunning photography
 Passionate about property 10. Longer viewing hours

 Outstanding customer service 12. Fully qualified
 Accompanied viewings 14. Constant communication
 Maximum property exposure 16. Proactive approach

 Constructive feedback 18. Exceed expectations

 We grow our business by referrals

 Open evenings and weekends

Get your Free Valuation today Call John on 07455 384417



John Burkill T: 01223 656606 M: 07455 384417 E: cambridgesouth@hxea.co.uk www.homexpertsuk.com/estateagentcambridgesouth

> Home perts Exceptional Estate & Letting Agents

# Health and wellbeing in South Cambridgeshire

In July a new position was created on South Cambridgeshire District Council's Cabinet (the group of nine councillors who set the strategic and political direction of the Council)

#### The new post is Lead Cabinet Member for Community Resilience, Health and Wellbeing, and has been filled by Cllr Bill Handley.

As part of his role Cllr Handley will work to achieve our commitments to support communities that create opportunities for health and wellbeing, alongside supporting parish councils and community groups as they respond to the ongoing pandemic. With individuals more likely to be adversely affected by Covid-19 if they have underlying health conditions, such as high blood pressure, diabetes and heart disease, it's never been clearer how important it is to improve access to healthy activities, and to continue to work with communities to build resilience to protect and care for our most vulnerable residents. Find out more by checking out the health and wellbeing part of our website: www.scambs.gov.uk/ sport-health-and-wellbeing



# **Inclusivity in South Cambridgeshire**

#### Black History Month 2020

October was Black History Month and 2020 is an important year marking 150 years since Black men gained the right to vote.

In July, the Council committed to marking Black History Month each year. Taking place in October, we partnered with Cambridge African Network to create a schedule of free events and activities to learn more about Black history.

The resources are all still available online and all are welcome to find out more.

#### www.scambs.gov.uk/bhm

#### Highlights

Throughout the four weeks, colleagues learnt about some key historical figures. Olive Morris and Connie Mark were involved in the UK's Civil Rights campaigns; David Clemetson and Lilian Bader paved the way for Black people in the British Armed Forces; Sam King and Mona Baptiste were part of the Windrush Generation; Olaudah Equiano was enslaved and later an autobiographer and abolitionist; and Albert Gordon became the first Black pub landlord in Cambridge. The book recommendations for the month were *Natives: Race & Class in the Ruins of Empire*, by Akala; and *Me and White Supremacy: How to Recognise Your Privilege, Combat Racism and Change the World,* by Layla Saad.

Recommendations for some informative viewing included BBC2's *Black & British: A Forgotten History* with historian David Olusoga; Channel 4's *Unremembered -Britain's Forgotten War Heroes* with David Lammy MP; The Guardian's *Black Sheep*; and Netflix's *BlacKkKlansman*.

We also celebrated some local businesses run by Black people. You can find links to visit Tumi's Creations; Scarves R Me; Ntsama's Chilli Oil and Sauces; Rock of Virtue Eat Out; and Dukels on our website.





#### LGBT+ History Month

As we look ahead, we are starting to plan LGBT+ History Month in February to help raise awareness of the issues this community faces. If you would like to plan something in your community, please visit **www.lgbtplushistorymonth.co.uk** to find free resources.

#### Inclusivity at the Council

Find out more about our commitment to equality and diversity for all.

www.scambs.gov.uk/equalitydiversity-inclusion


# Healthy You is the new kid on the block

### Healthy You is a new service for everyone across Cambridgeshire and Peterborough wanting to improve their health and wellbeing.

In South Cambridgeshire, this replaces Let's Get Moving Cambridgeshire, which supported residents to be more active and make lifestyle changes.

The service provides:

- information and support for individuals who want to be more physically active, as well as access to local opportunities
- new sport and physical activity opportunities developed to ensure there is something for everyone
- help for individuals and families that need support with eating healthily and maintaining a balanced diet
- a comprehensive schools programme to encourage healthy eating and active lifestyles for children.

Leah Collis is our district coordinator leading on Healthy You; providing support to individuals, communities, clubs and other organisations in order to develop accessible opportunities and engagement in physical activity.

For more information about support to get more active ☑ leah.collis@scambs.gov.uk ✓ 07508 020 678

Support is also available to help you quit smoking or lose some weight, or to have a FREE NHS Health Check

**J** 0333 005 0093

www.healthyyou.org.uk



# WARBURTON HOUSE

Retirement living, **made easy** 

Luxury self-contained apartments offering fantastic facilities exclusively for those aged over 55.

Warburton House offers a stunning collection of contemporary, high specification, two bedroom apartments set in a beautiful natural environment, created around southern views of the Gog Magog Hills.





REMAINING





Sole selling agents

A development by



**bpha** 🆑

# To arrange a viewing call **01223 606721**

### www.warburton-house.com

domovohomes.co.uk

bpha.org.uk

# It's an honour

A host of people from Cambridgeshire featured in the Queen's Birthday Honours 2020. We wanted to shine a spotlight on those who made the list from South Cambridgeshire

#### **George Devine BEM**

George earned his British Empire Medal for services to the community of Fen Ditton during Covid-19.

George was the main lead for the community response in Fen Ditton, which you may have read about in our summer issue of the magazine.

The group organised cake deliveries to older residents and key workers; an Easter egg delivery to children (via Easter bunnies, pictured); a swap shop; and for a fruit and veg van and a baker's food van to come to the village.

George was also keen to create a virtual quiz night, a 'phone a friend scheme and a virtual bridge club!

#### Elizabeth White BEM

Elizabeth (known as Libby) earned her British Empire Medal for services to the community of Longstanton during Covid-19.

Libby was the main contact for the community response in Longstanton co-ordinating requests for help with a large number of willing volunteers (over 100), ensuring that all the shielding and vulnerable residents were aware of the support available.

Libby said: "Longstanton volunteers have been instrumental in ensuring the safety and wellbeing of our residents during the first lockdown. I could not have provided the support without their willingness to help, sometimes in urgent cases."

#### **Martin Frost CBE**

Martin Frost is the co-founder and director of Impington-based CMR Surgical. He was made a CBE for services to robotics, having helped the company take its Versius surgical robot into hospitals around the world, including the NHS.

#### Donna Lynas MBE

The director of Wysing Arts Centre, from Waterbeach, Donna was made an MBE for services to the arts.

#### **Carrie Anne Philbin MBE**

The director of educator support at the Raspberry Pi Foundation, Carrie Anne has been made an MBE for services to education. Carrie Anne, from Great Cambourne, has helped to teach children and teachers how to code in the Python and Scratch programming languages using Raspberry Pi computers.

#### Dr Sharyn Bord BEM

The Cambridge Dive Team president, from Impington, Sharyn Bord earned a British Empire Medal for voluntary service to diving in Cambridgeshire.



Easter Bunnies in Fen Ditton



# Retirement Living in Cambridgeshire

#### **BRACKENBURY MANOR, HISTON**

This delightful development is situated close to the Village Centre of Histon. Built to a high standard by Bovis Homes Ltd in 2007, it comprises of 46 one and two bedroom lifestyle apartments. It is surrounded by landscaped gardens and has ample car parking. The owners enjoy an active social calendar. The Manager who is on duty between 9am and 5pm Monday to Friday, welcomes visitors to view the development.

Please contact Rose Woodley on 01223 232 330 for further information.

#### **DARWIN MANOR, CAMBOURNE**

Ideally positioned in the Centre of Cambourne, with excellent access to all shops and local amenities, including the Health Centre and Library. Darwin Manor has 32 one and two bedroom apartments surrounded by gardens and gated car parking.

The Managers are available Monday to Friday between 9am and 1pm and would be pleased to show visitors the spacious owners' lounge, guest suite, grounds and available apartments.

Please contact Suzanne Lane or Elaine Russell on 01954 710 020 for further information.

#### **CAVENDISH COURT, CAMBOURNE**

This full service development benefits from a central location in Cambourne. It was built to a high quality by Bovis Homes Ltd in 2003 and comprises of a mixture of 48 one and two bedroom apartments.

It is staffed 24 hours 7 days a week and owners enjoy a range of services including a restaurant, owners' lounge, hobbies room, guest suite, lovely gardens and gated parking.

The Management Team welcome viewings.

Please contact Chris Morris or a Duty Manager on 01954 714 406 for further information.

Management Company: Kingsdale Group Limited Telephone: 01275 817 111 E-mail: estates@kingsdale.co.uk





Website: www.kingsdale.co.uk

# TIM PHILLIPS & Co. Ltd. Accountants



FREE consultation - No Obligation

Small Businesses Self Assessment Personal Taxation



**INDEPENDENT** Specialist Service

Accounts • Bookkeeping • VAT • Payroll • CIS Tax Returns • Tax Calculations Lettings • Higher-Rate Tax Payers

Cart House 2, Copley Hill Business Park, Cambridge Road, Babraham, Cambridge CB22 3GN

#### 01223 830044 TPaccounts.co.uk



Would you like to join our team of Oven Gleamers Franchisees in the Cambridgeshire area?

Just contact Andrew Scott, who is one of our existing Franchisees, by email at andrew.scott@ovengleamers.com



An OvenGleamers Franchise offers the chance for self-employment in a fast-growing and successful industry offering a fantastic service to customers who really appreciate the quality work an OvenGleamer Franchisee delivers. Very good earnings are possible entirely linked to the effort you put in. So if you have always wanted to be self-employed or maybe you are suddenly facing redundancy and are fed up with being a wage-slave, this could be the opportunity for you.

As a Franchisee you set your own hours, set your own prices, manage your costs and your marketing and have the support of the Franchisor behind you if needed.

www.ovengleamers.com Ovens | Ranges | AGAs | Hobs | Extractors | BBQs WESTRIDGE Property Consultants

#### Architecture Planning & Building Regulations Project Management

We are a Chartered Building Consultancy providing professional services and construction advice on Extensions, Alterations, Refurbishment and New Build projects.

Regent House, 133 Station Road, Impington, Cambridge.

Tel: 01223 233 600 www.westridgeconsultants.co.uk

# Keeping healthy and well during the first lockdown

A journal entry from Histon resident, Barbara

#### 23 March

#### Lockdown.

No more walking netball. How am I going to keep fit and be part of a team?

I have a very bad back – thanks to an arthritic knee. Physio appointment at Dynamic Health for Friday, will it go ahead?

Already have a septic big toe, not good news for a diabetic. But the diabetic practice nurse at the surgery got that under control with antibiotics. So, soaking my foot in hot water and sitting with a hot water bottle, feeling pretty fed up!

#### 27 March

Physio appointment went ahead, but over the telephone. Very supportive and sent exercises. I am not very good at motivating myself on my own to exercise! The physiotherapist suggested walking poles, which I have. So, I went out walking. I'll go either early morning or early evening as I feel embarrassed walking with the poles. I walked just over 2,000 steps. My back ached.

Lizzie from my Milton walking netball group has contacted Nadine at Headstart sports injury and performance clinic in Milton and organised Zoom classes. I've signed up for weekly low impact strength and movement classes on Mondays, and a back strength and stretch class on Tuesdays.

#### Early April

Gradually sometimes taking paracetamol and sometimes wearing a heat pack belt, I have begun to walk further.

#### 12 April

A lovely walk on Easter Sunday in the spring sunshine. I always need a rest afterwards. Walking on your own is lonely, but I need to persevere. I miss being part of a team. Nadine from Headstart has been a life saver. I feel safe doing the Zoom classes because Nadine can see how I was doing. It is hard, but I persevere. I am glad to have someone there.

#### May

Met a friend for a socially distanced walk and have been on trips to Anglesey Abbey. My back is still too painful to practise shooting goals! But Dynamic Health are very supportive. I'm gradually building up to 10,000 steps.

#### June

My son in law has put up his swimming pool and heated it! Using the pool alone due to social distancing – what bliss floating outside in water over 30 degrees! Back improving.

#### July

Now I'm able to swim in the sea and walk without poles!

#### September

I have used a kayak in the sea!

#### October

I've returned to walking netball! Two sessions a week. I cannot believe it. Back at Milton and Sawston – oh, to be with fellow netballers once again.



Back and knee not cured, but liveable. But while playing netball I don't notice the pain because it's great to be part of a team again (even if they are socially distanced from me)! I'm so grateful to Helen and Carolyn for getting walking netball going again.



# Coronavirus hasn't gone away

South Cambridgeshire residents are urged to remain vigilant and considerate

# At the time of going to print, lockdown is due to end on 2 December, but we do not yet know what restrictions may need to be in place after this period to continue to suppress the virus and protect the NHS from being overwhelmed.

If we are once again able to visit loved ones, eat out and go in person to the shops, there's no doubt that we will still need to follow the Government guidelines to keep ourselves and our loved ones safe. We cannot afford to become complacent in South Cambridgeshire, and it is everybody's responsibility to slow the rate of infection.



#### Hands

Make sure you wash your hands frequently with soap and water for 20 seconds or more. Where hand washing facilities are not available, use hand sanitiser.



#### Face

Unless you are exempt, you need to wear a face covering in all places that the law says you must, and any other enclosed spaces where it would be difficult to maintain distance from others.



### Space

Ensure you always maintain an appropriate distance from anybody outside your household or support bubble. Be considerate when out and about, and make sure that you leave enough room for others.

Once lockdown is eased, we will want to make sure that South Cambridgeshire is a safe place to live. By following these guidelines, we'll be able to ensure that we protect the most vulnerable of our residents, whilst still being able to support our local economy to recover.

In addition to following the hands, face, space guidance, please download the NHS Test & Trace App on your mobile. This app helps to protect you and others. The app will alert you if you have come into contact with someone who has tested positive and advise you what to do – this in turn means that you will have a better idea of your risk of passing the virus on to your loved ones.

You can also report any symptoms through the app and log any recent test results. When out and about, look out for the NHS QR code posters that businesses are required to display.



# JPT DESIGN CONSULTANTS LTD.

Architectural Drawings for Residential Planning and Building Control Applications

### NEED TO CREATE MORE SPACE IN YOUR HOME? Let us come and tell you what's possible!

Extensions - Conservatories - Loft or garage conversions - New build projects



### WE DON'T STOP THERE!

We can draw your plans for you, apply for planning permission and building control approval.



Before





After

#### WANT TO KNOW IF YOU CAN AFFORD TO DO IT?

We can also provide estimated building costs so you know whether the ideas are within your budget. Contact us for a free no obligation consultation on:

T: 01954 717442 E: Info@jptdesign.co.uk Visit our facebook page to view previous projects - JPT Design Consultants

www.jptdesign.co.uk



The Studio, 23 Halifax Road, Upper Cambourne, CB23 6AX



More than just a service





Viessmann 100-W and Grant Vortex/Blue are Which best buys for 2017, Our Choice of Boilers for Many Years, showing them as a Quality and Reliable Product as rated by the Customer and Installer. The After Sales and Support is 1st Class. All Viessmann 100-W Boilers Installed by Shelford Heating now come with a Standard 10 Year Manufacturer Warranty as of 1st May 2018.

Shelford Heating is a long established Family owned Business undertaking around 10000 jobs annually within a 20 mile radius, Specialising in service and maintenance of all types of heating whether this is fuelled by Gas, Oil, LPG, Electric and Biomass all by directly employed, manufacturer trained and Gas Safe/ OFTEC registered technicians.

We also undertake general plumbing and are pleased to offer a full design and installation service for your new bathroom from start to finish.

We are fully conversant with the design and installation of heating systems, using the latest heating controls and modern condensing boilers as well as heat pumps and biomass boilers.

Viessmann Gas Boilers and Grant Oil Boilers offer the best Product Warranties, the minimum being 7 Year for Parts and Labour (Manufacturer T&C apply) and on specific models 10 Years. Our Commercial Gas Technicians can service and repair your heating appliances in your Business/Commercial/School premises and several of our staff have full CRB disclosure.

Our in house design team can cater for any design or application within the commercial and domestic markets for your plumbing and heating requirements including renewable systems.

We believe in quality, reliability and our reputation as market leaders is important to our business - and letters of praise from happy clients is what we strive for.

If you are a School, College, Business, Letting Agents, Commercial Premise or Private Homeowner we can help you.

As we say - More Than Just a Service.

#### Call 01223 833 426 • sales@shelfordheating.co.uk • shelfordheating.co.uk















### Competition

# A private chauffeured punt tour for up to nine people

We are happy to be teaming up with Scudamore's Punting Cambridge to offer one of our readers the chance to win a 45-minute private chauffeured punt tour for you plus up to eight friends (with a value of £200).

WIN

The voucher will be valid for one year from the date of issue, so there should be plenty of time to take advantage of your prize once the weather improves. Depending on the time of your tour, all relevant Government guidelines and restrictions will need to be observed.

Scudamore's Punting Cambridge introduced pleasure punting to the city of Cambridge in the early 20th century. Remaining true to Jack Scudamore's original vision, the company now works to ensure that the River Cam can be enjoyed by all, offering traditional boating services to visitors and residents alike. Visit www.scudamores.com/ cambridge-punt-tour for more information, including details about Covid-secure measures being taken.

To be in with a chance of winning, just answer the following question:

Anyone can register to vote by post. We have a number of elections due to take place in South Cambridgeshire on 6 May 2021. From what date can residents register to vote by post?

- a) Any time it's never too early
- b) 6 January 2021
- c) 6 April 2021

You can enter the competition online at www.scambs.gov.uk. Click 'Apply' and then select 'Readers' competition'.

Don't have internet access? You can enter by post. Send your name, address and telephone number, along with your answer to the question, to:

South Cambs Magazine Competition, South Cambridgeshire District Council,

Cambourne Business Park, Cambourne, Cambridge, CB23 6EA

Closing date for entries is 5pm on Monday 11 January 2021.

Terms and conditions are available at **www.scambs.gov.uk/t-c** or can be requested by calling 03450 450 500.

Winners will be notified by Friday 15 January and announced in the spring issue of South Cambs Magazine.





#### Winner's spotlight

Congratulations to Nikolay Sirotinin who was the winner of the competition in the previous issue of South Cambs Magazine. He won an annual Cambridge Past, Present and Future membership to Wandlebury Country Park.

Nikolay said: "I just find there's no better remedy for a stressful work day than a walk in the woods. I'm also a bit of a wildlife nerd, so seeing birds, insects, spiders etc. really helps take my mind off things."

# adc theatre

Macbeth, October 2020

## adctheatre.com 01223 300085

## livestreaming shows to your home performing to a socially-distanced audience

### THE NUTCRACKER: A FILM

This new 30 minute film, performed by Ballet Central, is a chance for audiences to get all the festive Christmas magic synonymous with the Nutcracker performed to the iconic Tchaikovsky score.

THU 17 - SAT 19 DECEMBER AT 2.30PM, 4.30PM & 6.30PM TICKETS £7 NO STREAMING AVAILABLE 2.30PM SHOWS FOR CHILDREN WITHOUT FACE COVERINGS

#### **ROMEO AND JULIET**

On sale late November

Shakespeare's classic tragedy of forbidden love sets the fateful events within a school classroom, these famous characters reimagined as modern-day students, parents and teachers.

TUE 12 - SAT 16 JANUARY 2021 AT 7.45PM TICKETS £13/£11 (£7 STREAMING)

### SUPPORT THE ADC THEATRE

Unfortunately the ADC Theatre has had to cancel performances set to take place between Thursday 5th November and Saturday 5th December due to the national lockdown. We hope to be able to re-open our doors in December, but the ADC receives no government or University funding and will therefore be losing money during this period. If you are able to support us during this difficult time, please consider making a donation by visiting **adctheatre.com/donate** 

### Secure your energy future today... ...with your local solar PV, battery storage and EV charger experts!



#### "Excellent service

00

O NATIONAL

Cambridge Solar seemed to really understand what we were trying to achieve and offered something appropriate to our budget and situation. The entire team were very professional from initial enquiry through to the installation and after sales"

> Customer in Cambridge generating since April 2019

### **Homes in Cambridge**



"Excellent, highly recommended."

> Alberto B.,
> Cambridge
> 2.88 kWp generating since 2017

### **Local Community Groups**

"The quoting was **Very detailed**, with good discussion on various options to suit our requirements. The installation was scheduled for **minimum disruption** and completed promptly with no problems."

> — Saint Andrew's Centre, Histon 10 kWp generating since October 2019

# cambridge-solar

Call us anytime on 01223 863 885





O NATIONAL

ENERGY SPECIAL COMMENDATION

Over 100 reviews!

SOLAR PV INSTALLER/CONTRACTOR

**EFFICIENCY** 

Which? 4.9 \*\*\*

AWARDS

2019

Winner: British Renewable Energy Installer of the Year, 2018