

Request 7748 – Council Tax

I am writing to request information relating to the number of Households in Council tax arrears. Under the above-mentioned Act I would like you to provide me with the following information please:

Question 1)*

For the complete 6 month period of March to August 2019, How many Council tax accounts fell into arrears?

Question 2)*

For the complete 6 month period of March to August 2020, How many Council tax accounts fell into arrears?

*For the avoidance of doubt, please simply provide the total number for the period requested. There is no requirement to split it out by month.

*For the avoidance of doubt, please only provide the number of accounts that newly entered into arrears in the period, please do not include accounts already in arrears.

Response

The information we hold is not collated exactly as you seek, we can advise that accounts may fall behind, catch up and fall behind again, therefore reminders may be sent to the same accounts more than once. In addition, statutory recovery action was suspended for a period where court dates were unavailable however, we hope the following is helpful.

Number of accounts where a first stage statutory reminder was sent.

Question 1): 7597 reminders were issued from March to August 2019

Due to the restrictions on recovery due to the Covid 19 pandemic, statutory recovery action was suspended in April 2020. We did however issue some payment prompt notices to account holders where they had fallen into arrears on their payment plans

and it is this figure we have provided below.

Question 2): 4882 payment prompt notices were issued.