

Request 7332 – Environmental health, refuse and recycling

(SCDC) Complaints regarding refuse collection

1. In the last financial year 2019/20 how many incidents did your authority record where refuse collectors were assaulted by members of the public while carrying out council duties? Please give a brief description of the circumstances of the incident.

NOTE: By refuse collectors I mean all employees whose main duties are involved in the collection of rubbish (all types) from homes and businesses with your authority.

Response

During the period 2019 / 2020 we have had 2 incidences of assault against staff at Greater Cambridge Shared Waste.

We have had one incident of a motorist allegedly pushing a refuse driver which is currently under investigation.

The other incident was a refuse operative that was allegedly struck by a member of the public for refusing a contaminated bin.