

Request 7186 – Technology, software

(SCDC) IT Enquiry

- What reseller do you prefer to buy your Software through?
- Are there any favoured frameworks you tend to use?
- Who is the decision-maker for IT Purchasing?
- Who is your mobile phone provider?
- What Mobile Device Management Solution are you using and when is the renewal date?
- What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?
- What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?
- Do you currently use a document security or digital rights management tool and when is the renewal date?
- What are you using for instant messaging?
- Who do you currently use for your Annual IT health checks and when is your next one due?
- What email exchange server are you running? Cloud or on-premise?
- What antivirus software/tool do you use and when is the renewal date?
- Do you have an incident response team within your IT department?

Response

a•What reseller do you prefer to buy your Software through? – Numerous

b•Are there any favoured frameworks you tend to use? - no

c•Who is the decision-maker for IT Purchasing? - ICT

1•Who is your mobile phone provider? O2 Telefonica

2•What Mobile Device Management Solution are you using and when is the renewal date? - Microsoft Intune

3•What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date? – Use Apple iPhone so limited iOS mobile threat detection. All devices are corporately owned and DEP enrolled.

4•What Virtual Desktop Software do you have in place for remote workers and when is the renewal date? None for Remote workers, use Windows 10 Laptops and VPN

5•Do you currently use a document security or digital rights management tool and

when is the renewal date? - No

6•What are you using for instant messaging? Teams

7•Who do you currently use for your Annual IT health checks and when is your next one due? This goes out to quote and the best service provider wins (Work, Reporting and Cost), next one is due early 2021

8•What email exchange server are you running? Cloud or on-premise? Office 365 Exchange Online (Hybrid)

9•What antivirus software/tool do you use and when is the renewal date? Trend Micro

10•Do you have an incident response team within your IT department? Not dedicated, assembled when required