Request 7311 – Corporate, information storage

(SCDC) Information storage

1. How much of the information you store and manage for local citizens (for example, council tax records, social care records, planning applications, parking permits and supporting documents, spreadsheets and scanned images) is digitalised?

• 0%
• 1-25%
• 26-50%
• 51-75%
• 76-99%
• 100%

2. Does your local authority use a content services (document management) solution to store and manage this information?

• Yes, we have done this since 2019 or earlier
• Yes, we have started doing so in the last four months (since January 2020)
• No, but we are planning to do so in next 3-6 months
• No, but we are planning to do so in the next 9-12 months
• No, we do not plan to do this

3. Does your local authority use a content services (document management) solution to share this information with external third parties, including other government agencies and trusted partners (for example, private healthcare or social care providers)?

• Yes, we have done this since 2019 or earlier
• Yes, we have started doing so in the last four months (since January 2020)
• No, but we are planning to do so in next 3-6 months
• No, but we are planning to do so in the next 9-12 months
• No, we do not plan to do this

4. Does your local authority use a content services (document management) solution to enable staff to access this information remotely?

• Yes, we have done this since 2019 or earlier
• Yes, we have started doing so in the last four months (since January 2020)
• No, but we are planning to do so in next 3-6 months
• No, but we are planning to do so in the next 9-12 months
• No, we do not plan to do this

5. Does your local authority currently offer your local citizens online access to their own records?

• Yes, they can access all of their own digital records online
• Yes, they can access at least some of their own digital records online
• No, they cannot access their own digital records online

Response

1. How much of the information you store and manage for local citizens (for example, council tax records, social care records, planning applications, parking permits and supporting documents, spreadsheets and scanned images) is digitalised?

• 1-25% 1-25%

2. Does your local authority use a content services (document management) solution to store and manage this information?

• Yes, we have done this since 2019 or earlier YES

3. Does your local authority use a content services (document management) solution to share this information with external third parties, including other government agencies and trusted partners (for example, private healthcare or social care providers)?

• Yes, we have done this since 2019 or earlier YES

4. Does your local authority use a content services (document management) solution to enable staff to access this information remotely?

• Yes, we have done this since 2019 or earlier YES