

Request 8337 – M&G Credit Queries - QBRE

I write on behalf of M&G and attach a letter of authority. We have noticed that our client has outstanding credit values on various accounts. Please note our LOA covers all fund names which belong to M&G.

So I can clarify I would ask that you reply to the following points regarding each row/property listed below;

- Is the credit(s) still sat on any of the account numbers listed (Y/N)
- Are any other credits on account for this property?
- What caused the credit to be created?
- Which financial period does the credit(s) relate to?
- If already refunded, please confirm refund date?
- Was the credit written back on?

The Prudential Assurance Company Ltd 200 Buckingham Business Park Cambridge CB24 4GG 3870807200 3030124876, 3030124877, 3030126027 £34,879.74

The Prudential Assurance Company Ltd Unit 400 Buckingham Business Park, Cambridge CB24 4GG 3870807400 3030124876, 3030124877, 3030126027 £46,266.09

Response

200 Buckingham Business Park, Swavesey CB24 4GG – Property Ref: 3870807200
Account Ref: 3030126026

Period charged: 20/09/2019 to 03/12/2019

- No – no credit on this account
- No
- N/A
- N/A
- N/A
- No

Account Ref: 3030124876

Period charged: 23/11/2018 to 03/08/2019

- No
- No
- Overpayment
- 2019
- 09/11/2020 - £34,879.74
- No

400 Buckingham Business Park, Swavesey CB24 4GG – Property Ref: 3870807200
Account ref: 3030124877

Period charged: 23/11/2018 to 04/08/2019

- No
- No
- Overpayment
- 2019

- 16/11/2020- £14,056.15. Of the original credit of £46,266.09, £32,209.94 was transferred to account reference 3030126027 to clear the balance outstanding.
- No

Account ref: 3030126027

Period charged: 20/09/2019 to 16/07/2020

- N/A – no credit on this account
- No
- N/A
- N/A
- N/A
- N/A