

## Request 6416

(SCDC) Corporate citizen facing self-service customer portal

1. Does the organisation have a corporate citizen facing self-service customer portal? (Yes or No. If yes, please provide:
2. The name of the company that provides the associated solution?
3. The start and end date of the contract?
4. The annual contract value?
5. The post title, name, job title and email address of the person within the organisation responsible for overseeing the solution?
6. If you do not currently have a corporate citizen facing self-service customer portal, is this something your organisation is currently considering?

## Response

1. Does the organisation have a corporate citizen facing self-service customer portal? YES
2. The name of the company that provides the associated solution? IEG4
3. The start and end date of the contract? Start August 2018, End August 2021
4. The annual contract value? £80k/organisation
5. The post title, name, job title and email address of the person within the organisation responsible for overseeing the solution? For HDC - Chief Operating Officer, John Taylor, John.taylor@huntingdonshire.gov.uk, For SCDC Interim Director, Susan gardner-craig, Susan.GardnerCraig@scamb.gov.uk
6. If you do not currently have a corporate citizen facing self-service customer portal, is this something your organisation is currently considering? N/A