

# South Cambs Transport Directory



South  
Cambridgeshire  
District Council



[www.scambs.gov.uk](http://www.scambs.gov.uk)

# Introduction

This guide is designed to give information on public and community related transport schemes and their providers operating in South Cambridgeshire. We want to increase awareness of what is available and to enable people to contact providers.

We are keen to offer choice to the public and encourage the use of all types of public and community transport.

The Traveline East Anglia website [www.travelinesoutheast.org.uk](http://www.travelinesoutheast.org.uk), provides comprehensive information for all local public transport services. It also offers door-to-door journey planning across the whole of England, Scotland and Wales. To go to the traveline site for another region please go to [www.traveline.info](http://www.traveline.info)

## Train operators

For timetables and other information call National Rail Enquiries on **03457 48 49 50** or visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

Operator	Details
<b>Cross Country</b> Tel: 0844 811 0124 Textphone: 0844 811 0126	To Stansted Airport and Birmingham New Street <a href="http://www.crosscountrytrains.co.uk">www.crosscountrytrains.co.uk</a>
<b>Govia Thameslink Railway</b> Tel: 0345 026 4700 Assisted travel information: 0800 058 2844 Textphone: 0800 138 1018	To London King's Cross via Foxton, Shepreth and Meldreth. To King's Lynn via Waterbeach <a href="http://www.thameslinkrailway.com">www.thameslinkrailway.com</a> Download Thameslink OnTrack App
<b>Greater Anglia</b> Tel: 0345 600 7245 (option 8) Assisted travel information: 0800 028 2878	To London Liverpool Street via Shelford, Whittlesford Parkway and Great Chesterford To Ipswich via Newmarket To Norwich <a href="http://www.greateranglia.co.uk">www.greateranglia.co.uk</a> (they manage Cambridge Rail Station) or download the <b>greater anglia</b> App

## Railcards

A variety of railcards are available including the 16-25 Railcard, 26-30 Railcard, Family and Friends Railcard, Two Together Railcard, Senior Railcard, Disabled Person's Railcard, and Network Railcard. These give at least one-third off most rail fares. Railcards can be purchased at stations, through the website [www.railcard.co.uk](http://www.railcard.co.uk) or by phoning **0345 300 0250**.

### Student Connect Cards

If you are 16-18 and travel on the Great Northern Rail Line out of Cambridgeshire to your school or college, you could get a discount card with up to 34% discount.

If your school or college is in Cambridgeshire you can apply for the Cambridgeshire Student Connect Card, which gives you an even bigger discount of 50%.

Visit: [www.greatnorthernrail.com/tickets/discounts-and-railcards/student-connect/](http://www.greatnorthernrail.com/tickets/discounts-and-railcards/student-connect/) for more information.

### Disabled passengers: how to make arrangements for assistance with rail travel

If you would like assistance when making a journey, such as help getting on or off a train, or ramps for a wheelchair, please contact the train company that manages the station you are starting your journey from.

More information can be found by typing 'disabled passengers' into the search box at: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

### Meldreth, Shepreth and Foxton Community Rail Partnership

This group represents the interests of rail users and the local community using the Govia Thameslink Railway, specifically issues relating to Shepreth, Meldreth and Foxton train stations. The aim of the group is to work on the retention, improvement and greater usage of the Cambridge-King's Cross line between Royston and Cambridge.

For more information visit:

[www.meldrethsheprethfoxtonrail.org.uk/the-rail-user-group/](http://www.meldrethsheprethfoxtonrail.org.uk/the-rail-user-group/)

## Bus operators

For timetables and other information see the County Council's website, [www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk) or call **0345 045 0675**

Alternatively call Traveline on **0871 200 2233** or visit [www.travelineeastanglia.org.uk](http://www.travelineeastanglia.org.uk)

The following bus operators are active in the district:

Operator	Telephone	Website
A2B Bus and Coach	-	<a href="http://www.A2Bbusandcoach.com">www.A2Bbusandcoach.com</a>
Big Green Bus Company	01440 712712	<a href="http://www.bustimes.org/operators/big-green-bus-company">www.bustimes.org/operators/big-green-bus-company</a>
CG Myall & Son	01763 243225	<a href="http://www.bustimes.org/operators/c-g-myall-son">www.bustimes.org/operators/c-g-myall-son</a>
Cozy Travel Ltd	0345 265 8888	<a href="http://www.cozys.co.uk">www.cozys.co.uk</a>
Grant Palmer	01525 719719	<a href="http://www.grantpalmer.com">www.grantpalmer.com</a>
HACT	01480 411114	<a href="http://www.hact-cambs.co.uk">www.hact-cambs.co.uk</a>
Stagecoach in Cambridge	01223 433250	<a href="http://www.stagecoachbus.com">www.stagecoachbus.com</a>
Stagecoach in the Fens	01480 309084	<a href="http://www.stagecoachbus.com">www.stagecoachbus.com</a>
Whippet Coaches	01954 230011	<a href="http://www.go-whippet.co.uk">www.go-whippet.co.uk</a>

## The Busway

The busway gives a fast, frequent and reliable service between Huntingdon, St Ives and Cambridge via Swavesey, Longstanton, Oakington, Histon and Impington, which runs every 7 minutes.

Full details of timetables, fares and frequently asked questions are available, see [www.thebusway.info](http://www.thebusway.info)

Services on Routes A, B, N & R are operated by Stagecoach (01480 309084) and Route C & U services by Whippet (01954 230011).

## Concessionary bus passes

England's national concessionary bus pass entitles the holder to travel free of charge on off-peak local bus services anywhere in England.

To check whether you are eligible for a bus pass and how to apply, and for off-peak start times go to [www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk) (search for 'free bus pass') or phone **0345 045 1367**.

## Cambridge Park & Ride

Park & Ride (P&R) provides direct and stress free travel into Cambridge, with some routes connecting directly to Addenbrooke's Hospital. The five sites are located at Babraham Road, Madingley Road, Milton, Newmarket Road and Trumpington. Bus passes may be used after 9:30am Monday to Friday and all weekend.

Parking is free up to 18 hours. Longer stay parking is available - charges do apply. This can be paid on site, or there is a pre-pay option available online from the website below.

For details of opening times, timetables, bus fares and other information about each site go to:

[www.cambridgeshire.gov.uk/parkandride](http://www.cambridgeshire.gov.uk/parkandride)

## Blue Badge parking permits

Blue Badge permits provide parking concessions if you have severe mobility problems and have difficulty using public transport. Blue Badge holders can either be the driver or the passenger of a vehicle they are travelling in.

Applications and renewals for Blue Badges can be made online through the government website [www.gov.uk/apply-blue-badge](http://www.gov.uk/apply-blue-badge)

For support call the Initial Enquiry Support Service on **0343 100 1000**.

More information about who is eligible for a Blue Badge can be found on the County Council's website, see:

[www.cambridgeshire.gov.uk](http://www.cambridgeshire.gov.uk)



# Community Development

Working with local communities



**We help to set up, support and sustain Community Car Schemes to enable people to stay healthy, independent and connected with their community.**

### How does it work?

If you think your community needs a Community Car Scheme, please get in touch. We can help with:



- working out an action plan to get started
- finding volunteers
- connecting to funding
- developing and printing leaflets and posters
- making sure the group or scheme is safe and legal

### We support:

Community Car Schemes and Community Car and Good Neighbours Schemes.

### Do contact us!

Your local Community Development Officer can be contacted by calling 01954 211919 or emailing [southcambsscd@care-network.org.uk](mailto:southcambsscd@care-network.org.uk)

Charity no. 1120693

## Community Car Schemes

Community car schemes provide a highly valued service to those who would otherwise be unable to get to medical appointments, to the shops or other services or keep in touch with relatives and friends. Journeys are provided by voluntary drivers and are booked through a co-ordinator. Most community car schemes use drivers based in your village to whom you pay a per-mile rate. This keeps the cost down.

If you cannot find a scheme covering your parish or the area where you live it is worth contacting a neighbouring scheme which may be able to help you (see map 1 on page 10). You would have to pay the cost of the 'dead mileage' to cover the additional distance a vehicle would have to come to reach you.

Name of car scheme	Villages served	Eligible journeys
<b>Balsham Helping Hands</b> Tel: 07399 263222	Balsham, West Wrating, West Wickham & Weston Colville	Medical appointments and essential social journeys
<b>Bar Hill &amp; Lolworth CCS</b> Tel: 07496 465330	Bar Hill & Lolworth	Medical and social journeys
<b>Barrington Car Scheme</b> Tel: 07756 506090	Barrington	Medical and social journeys
<b>Barton Community Car Scheme</b> Tel: 01223 262005	Barton	Medical journeys only
<b>Bassingbourn Car Scheme</b> (part of the Heron Group) Tel: 01763 256871	Bassingbourn & Kneesworth	Medical and social journeys
<b>Beaches Community Car Scheme</b> Tel: 07807 875878	Waterbeach, Landbeach, Horningsea, Milton & Chittering	Medical and social journeys
<b>Bourn Community Car Scheme</b> Tel: 07948 112531	Bourn	Medical journeys only

Name of car scheme	Villages served	Eligible journeys
<b>Caldecote, Dry Drayton &amp; Hardwick Community Car Scheme</b> Tel: 01954 210638	Caldecote, Dry Drayton, Hardwick & Childerley	Medical and social journeys
<b>Cambourne Car Scheme</b> Tel: 07526 998465	Cambourne, Papworth, Elsworth, Knapwell & Caxton	Medical and social journeys
<b>Comberton Village Help Scheme</b> Tel: 01223 262246	Comberton	Medical and social journeys
<b>Cottenham Care Car Scheme</b> Tel: 01954 251 929	Cottenham & Oakington	Medical and social journeys
<b>Eversden Car Scheme</b> Tel: 01223 263160	Great & Little Eversden	Medical and essential social journeys
<b>Foxton Social Car Scheme</b> Tel: 01223 572147	Foxton	Medical and essential social journeys
<b>Fulbourn Community Car Scheme</b> Tel: 07542 194033	Fulbourn	Medical and essential social journeys
<b>Gamlingay &amp; the Hatleys Care Car Scheme</b> Tel: 07519 493701	Gamlingay, Hatley St George, East Hatley. Also Little and Great Gransden, Croydon, Tadlow and Longstowe	Medical and essential social journeys
<b>Grantchester Car and Neighbourhood (CAN) Scheme</b> Tel: 07752 678252	Grantchester	Medical and essential social journeys
<b>Guilden Morden Car Scheme</b> (part of the Heron Group) Tel: 01763 852125	Guilden Morden	Medical and social journeys
<b>Harston Social Car Scheme</b> Tel: 01223 871657	Harston	Medical and essential social journeys
<b>Haslingfield &amp; Harlton Community Car Scheme</b> Tel: 07800 883634	Haslingfield & Harlton	Medical and social journeys
<b>Histon, Impington &amp; Girton Community Car Scheme</b> Tel: 07982 108927	Histon, Impington & Girton	Medical and social journeys

Name of car scheme	Villages served	Eligible journeys
<b>Ickleton Medical Car Scheme</b> Tel: 01799 531779	Ickleton	Medical journeys only
<b>Litlington Social Car Scheme</b> (part of the Heron Group) Tel: 01763 852272	Litlington & Abington Piggotts	Medical and social journeys
<b>Orwell Social Car Scheme</b> (part of the Heron Group) Tel: 01223 207307	Orwell & Wimpole	Medical and social journeys
<b>OWLS Community Car Scheme</b> Tel: 07505 254363	Over, Willingham, Longstanton & Swavesey	Medical and social journeys
<b>Rampton Car Care Scheme</b> Tel: 01954 204481	Rampton	Medical and social journeys
<b>Shelford Support Group</b> Tel: 01223 843856	Great & Little Shelford and Stapleford	Medical and social journeys
<b>Steeple Morden Car Scheme</b> (part of the Heron Group) Tel: 01763 852602	Steeple Morden	Medical and social journeys
<b>St Ives Community Car Scheme</b> Tel: 01480 301462	Fen Drayton	Medical and social journeys
<b>St Neots Community Car Scheme</b> Tel: 01480 476047	Croxton, Eltisley & Graveley	Medical and social journeys
<b>Toft Car Scheme</b> Tel: 01223 262814	Toft	Medical appointments only

**Royston & District Community Transport**  
Tel: 01763 245228

See Map 1

Medical and social journeys  
Note, MPV available for single wheelchair users who cannot transfer to a car

**The Voluntary Network - Haverhill Area**  
Tel: 01440 712028

See Map 1

Medical and social journeys



## Minibus & Wheelchair Accessible Transport Hire

### Histon & Impington Community Minibus: 01223 232514

This group operates a community minibus locally and is keen to promote its use. The minibus is available for group and private hire journeys. The minibus is fully wheelchair accessible.

### Milton Scout Group Minibus: 01223 860160

This group owns a 15 seat (including driver) minibus for use by community groups, clubs and non-profit organisations for social purposes. Email: [minibus@50thcambridgescouts.org](mailto:minibus@50thcambridgescouts.org) or see [www.50thcambridgescouts.org/minibus](http://www.50thcambridgescouts.org/minibus) for further details.

**Royston & District Community Transport** have wheelchair accessible minibuses up to 16 seats. Community groups and clubs, plus not-for-profit organisations, can hire these vehicles with a driver supplied. Please see the separate entries listed above for contact details.

### Voluntary Network - Haverhill Area

Haverhill Dial a Ride service provides affordable and accessible door-to-door transport for those who find it difficult to use public transport. £15 annual membership fee. Please call 01440 712028 for further information.

Wheels within Wheels Service. A smaller wheelchair accessible vehicle, available for hire. Passengers can provide their own driver or often we can offer a volunteer driver. Charged per mile, please call 01440 712028 for further information.



## Cam Share

Cam Share is part of the Liftshare Network which enables organised car sharing by connecting people travelling in the same direction so they can arrange to travel together and share the costs, whilst reducing congestion and pollution at the same time.

More more information visit:

[www.liftshare.com/uk/community/camshare](http://www.liftshare.com/uk/community/camshare)

## Taxicard Scheme

The Taxicard Scheme aims to provide assistance towards the cost of taxi journeys for people who have difficulties getting or using public transport and do not own their own vehicle. The scheme is restricted to those aged 65 or over who live in the parishes listed below, and is mainly for essential purposes such as medical appointments or shopping.

- Babraham
- Cambourne (Great, Lower & Upper)
- Fen Ditton
- Fulbourn
- Girton
- Grantchester
- Histon
- Horningsea
- Impington
- Oakington
- Papworth Everard
- Sawston
- Teversham

### How does the scheme work?

The scheme is simple to use. Certain taxi operators in your area accept taxicard vouchers as means of payment. Each voucher has a value of £2.50 but only costs you 75p. If for example your taxi fare is £10.00 then you can use 4 vouchers, or one voucher and pay the remaining £7.50 in cash.

To apply please contact: **01223 715606**

Email: [community.transport@cambridgeshire.gov.uk](mailto:community.transport@cambridgeshire.gov.uk)



## Shopmobility

Shopmobility schemes can lend manual wheelchairs and powered scooters to members of the public with limited mobility to shop or visit leisure and other facilities within the town or shopping centre.  
[www.cambridge.gov.uk/borrow-a-scooter-from-shopmobility](http://www.cambridge.gov.uk/borrow-a-scooter-from-shopmobility)

## Demand Responsive Transport

Demand Responsive Transport (DRT) is a transport solution for people living in rural areas not served by conventional buses. The fully accessible bus provides scheduled services at peak times and pre-bookable door-to-door journeys during the middle of the day. Concessionary bus passes can be used.

Service 28 operates between the villages of **Caxton, Croxton, Croydon, Eltisley, Longstowe, Abbotsley, Waresley, Gamlingay, Little Gransden, Great Gransden, Arrington, Orwell, Wimpole, Great Eversden, Little Eversden, East Hatley and Hatley St George**, or to **St Neots** or **Cambourne**, which will also allow connections to other destinations.

The on demand service must be booked by 1pm the day before travel with operators Huntingdonshire Association for Community Transport (HACT) on **01480 411114**. The booking line is open 9am to 1pm Monday to Friday.



## NHS non-emergency patient transport

In general, patients are responsible for getting themselves to and from non-urgent NHS appointments.

NHS Cambridgeshire funds patient transport for the following circumstances:

- where the patient's medical condition is such that they require the skills and support of Patient Transport Services (PTS) staff and where it would be detrimental to the patient's condition or recovery if they were to travel by other means
- where the patient's medical condition affects their mobility so that they would not be able to access healthcare by other means
- where the patient's cognitive state or lack of motivation could result in non-attendance if their travel were unsupported.

PTS may also be provided to a patient's escort or carer (one escort only) where their particular skills and/or support are needed.

Children under the age of 16 years must be accompanied by a responsible parent or guardian.

Patient transport is arranged through your GP surgery and is subject to eligibility. If an escort is required you must let your GP know at the time of booking transport.

If you are not eligible for patient transport you will need to make your own travel arrangements. Alternative types of transport are listed in this booklet.

## Help with travel costs

If you are on income-based benefits, low income or are a war pensioner you may be able to get help with your travel costs.

For more information contact Patient Advice and Liaison Service (PALS):

Addenbrooke's PALS: **01223 216756**

Papworth Hospital PALS: **01480 364896**

[www.nhs.uk/nhsengland/Healthcosts/Pages/Travelcosts.aspx](http://www.nhs.uk/nhsengland/Healthcosts/Pages/Travelcosts.aspx)



# Useful contacts

	Telephone	Website
Cambridgeshire County Council	0345 045 0675	<a href="http://www.cambridgeshire.gov.uk">www.cambridgeshire.gov.uk</a>
Care Network Cambridgeshire	01954 211919	<a href="http://www.care-network.org.uk">www.care-network.org.uk</a>
National Rail Enquires	0845 748 4950	<a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>
Patient Advice & Liaison Service (PALS)	0800 279 2535 or 01223 216756	<a href="http://www.nhs.uk">www.nhs.uk</a>
South Cambridgeshire District Council	0345 045 0500	<a href="http://www.scambs.gov.uk">www.scambs.gov.uk</a>
Traveline	0871 200 2233	<a href="http://www.traveline.info">www.traveline.info</a>

To the best of our knowledge all the information in this booklet was accurate at the time of going to print. Contents are subject to change and we will make amendments to future updates. If you find any errors, omissions or know of any new services, please let us know by contacting us on **0345 0450 500** or **[duty.communities@scambs.gov.uk](mailto:duty.communities@scambs.gov.uk)**



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