Person Specification



Post: Facilities Manager 0598 Prepared on: 31 January 2019

Criteria	Attributes	Essential	Method Of
		(E) Or	Measurement
		Desirable	A - Application
		(D)	Form,
			I - Interview
			T - Test
Education/ Qualifications	Member of the Institute of Workplace Facilities Management or CIBSE, CIOB, RICS, CIOH	E	A
		E	Α
	Occupational Health & Safety qualified (NEBOSH or IOSH)	D	A
	HNC/HND Building Services or equivalent (or working towards)		^
	Educated to 'A' level standard or equivalent	E	Α
	experience	E	A
	Prince2 Foundation		

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Cambridgeshire
District Council

		ZONDER - ARET	District Council
Experience/ Knowledge	At least three years' experience of working in a similar role	E	A & I
	Proven experience of managing premises- related health & safety and fire safety	E	A & I
	Excellent knowledge of workplace Health & Safety regulations and the Regulatory Reform (Fire Safety) Order 2005	E	A & I
	Proven experience of managing and developing staff	E	A & I
	Experience of dealing with service users or the general public in a busy corporate environment	E	A & I
	Excellent knowledge of commercial premises services management and maintenance	E	A & I
	Project and programme management experience	E	A & I
	In-depth procurement and contract management experience, including creation of service level agreements and implementing performance measurement techniques	Е	A & I
	Supervisory contract management experience across a range of hard and soft services contracts	Е	A & I

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	Experience of managing a small, commercial catering operation	D	A & I
Skills And Abilities	Experience of working with FM management systems – BMS, asset management/helpdesk etc	Е	A & I
	Contract administration and budgetary management skills	E	A & I
	Excellent computer skills and good knowledge of the Microsoft Office products.	E	A & I
	Ability to interpret building plans and design drawings	E	A & I
	Excellent written & oral communications skills	Е	A & I
	Excellent organisation and presentation skills	E	A & I
Personal Qualities/	Self-motivation and ability to work on own and as part of a team	E	A & I
Aptitude	Customer-focused and flexible approach	E	A & I
	Proactive, resourceful, well-developed problem solving skills	Е	A & I
	Methodical and analytical approach	E	A & I
	Ability to prioritise and manage own workload and that of others	E	A & I
	Committed to providing excellent service	E	A & I
	Honesty and integrity	E	A & I
Miscellaneous /Other Working Requirements	Full driving licence/use of car	D	A & I
	Able to work to flexible shift requirements providing cover if required.	Е	A & I
	Commitment to self improvement and further relevant training	E	A & I